ESTTA Tracking number:

ESTTA96414 08/25/2006

Filing date:

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Notice of Opposition

Notice is hereby given that the following party opposes registration of the indicated application.

Opposer Information

Name	Cobra Capital LLC
Granted to Date of previous extension	09/02/2006
Address	1301 West 22nd Street Suite 302 Oak Brook, IL 60523 UNITED STATES

Attorney	Gregory J. Vogler
information	McAndrews, Held & Damp; Malloy Ltd.
	500 West Madison Street 34th Floor
	Chicago, IL 60661
	UNITED STATES
	gvogler@mhmlaw.com Phone:312-775-8000

Applicant Information

Application No	78482362	Publication date	07/04/2006
Opposition Filing Date	08/25/2006	Opposition Period Ends	09/02/2006
International Registration No.	NONE	International Registration Date	NONE
Applicant	ABN AMRO Bank N.V. Gustav Mahlerlaan 10 1082 PP Amsterdam, NETHERLANDS		

Goods/Services Affected by Opposition

Class 009.

All goods and sevices in the class are opposed, namely: Computer software for providing banking, investment and advisory services, namely, software used for accessing and communicating banking, financial and investment account data, conducting and processing banking, financial and investment transactions, and receiving and transmitting information related to banking, finance and investments; automatic teller machines; electronic point-of-pay terminals; electronically encoded credit, debit, bank and stored value cards

Class 035.

All goods and sevices in the class are opposed, namely: Business advisory, consulting and information services; distributorship services in the field of books, printed publications, newsletters and magazines.

Class 036.

All goods and sevices in the class are opposed, namely: General and online banking services; general and online insurance and financial services, namely, securities broker/dealer services; investment advisory services; wealth and asset management services; financial advisory, consulting

and information services; insurance agency services; trust services, namely, corporate, institutional and personal trust services, deferred exchange services; commercial and consumer lending; mortgage brokerage and lending; financial planning; and commercial cash management.

Class 041.

All goods and sevices in the class are opposed, namely: Educational services, namely, conducting training, courses, seminars and workshops in the fields of banking, finance and business; organizing exhibitions and expositions for cultural and educational purposes.

Related Proceedings	Cobra Capital LLC v. LaSalle Bank Corporation, LaSalle Bank N.A., LaSalle Bank Midwest N.A., LaSalle National Leasing Corporation filed in the United States District Court for the Northern District of Illinois, Civil Action No. 05-cv-2419
Attachments	Notice of Opposition - & Dposition - & Specifical Property (199 pages) (5245222 bytes)
Signature	/Gregory J. Vogler/
Name	Gregory J. Vogler
Date	08/25/2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

In the matter of Application Serial No. 78/482362
Filed on September 13, 2004
For the mark: MAKING MORE POSSIBLE
Published in the *Official Gazette (Trademarks)* on July 4, 2006

Cobra Capital LLC,)
Opposer,)))
v.) Opposition No
ABN AMRO Bank N.V.))
Applicant.)

NOTICE OF OPPOSITION

Cobra Capital LLC, a limited liability corporation organized and existing under the laws of the State of Delaware, with its principal place of business at 1301 West 22nd Street, Suite 302, Oak Brook, Illinois 60523 ("Opposer") submits that it will be damaged by registration of the mark shown in Application Serial No. 78/482362 ("the '362 Application"), filed by ABN AMRO Bank N.V. ("Applicant"), and hereby opposes the registration of such mark.

The grounds for opposition are as follows:

1. Opposer is and has been engaged in providing financing services including banking and lease-purchase financing. Prior to the priority date and filing date of the '362 Application, Opposer has continuously used in interstate commerce the service mark MAKING IMPOSSIBLE POSSIBLE.

- 2. Opposer owns federal trademark registration No. 2,613,787 which was granted to Dale R. Kluga on September 3, 2002 for the service mark MAKING IMPOSSIBLE POSSIBLE. A true copy of said registration is attached hereto as Opposer's Exhibit 1. An Order Summary for a status copy of said registration is attached hereto as Opposer's Exhibit 2 in accordance with Trademark Rule 2.122(b).
- 3. On April 21, 2005, Dale R. Kluga validly assigned the service mark MAKING IMPOSSIBLE POSSIBLE to Opposer. A true copy of the assignment is attached hereto as Opposer's Exhibit 3.
- 4. Opposer has extensively advertised and promoted its services and goods under the service mark MAKING IMPOSSIBLE POSSIBLE. By reason of such advertising and promotion, the relevant public has come to recognize MAKING IMPOSSIBLE POSSIBLE as signifying Opposer and its goods and services and Opposer has built up extensive goodwill in connection with the sale of its goods and services under said service mark.
- 5. On July 9, 2004, subsequent to Opposer's long prior rights in and to MAKING IMPOSSIBLE POSSIBLE, Applicant filed its application to register the service mark MAKING MORE POSSIBLE for banking services, computer services related to banking, training in the field of banking and financial services, and business advisory and consulting services.
- 6. The Applicant's service mark MAKING MORE POSSIBLE is confusingly similar to Opposer's MAKING IMPOSSIBLE POSSIBLE service mark, and its registration and continued use by Applicant on its goods and services is likely to cause confusion, deception, and mistake in the minds of the relevant public and lead the public and prospective customers to believe Applicant's goods and services are endorsed, sponsored or otherwise affiliated or connected with Opposer or vice versa.

- 7. Applicant's use of the MAKING MORE POSSIBLE service mark interferes with Opposer's use of its MAKING IMPOSSIBLE POSSIBLE service mark, and continued use or registration of Opposer's service mark by Applicant will seriously damage and injure Opposer.
- 8. Opposer asserts that the goodwill developed through the use of its mark MAKING IMPOSSIBLE POSSIBLE will be damaged.
- 9. Around March 2005, LaSalle Bank Corporation, LaSalle Bank N.A., LaSalle Bank Midwest N.A., and LaSalle National Leasing Corporation whose corporate parent is Applicant began to use extensively Applicant's service mark MAKING MORE POSSIBLE on their goods and services.
- 10. Opposer, Cobra Capital LLC, hereby provides notice of pending civil action pursuant to Trademark Rule 2.117(a), 37 C.F.R. § 2.117(a).
- Opposer, Cobra Capital LLC, submits herewith a copy of the Second Amended Complaint filed on March 7, 2006 against LaSalle Bank Corporation, LaSalle Bank N.A., LaSalle Bank Midwest N.A., and LaSalle National Leasing Corporation (collectively "Defendants"). Complaint is attached hereto as Opposer's Exhibit 4. This Complaint was filed in the United States District Court for the Northern District of Illinois, identified as Civil Action No. 05-cv-2419. Opposer incorporates the allegations of the Second Amended Complaint herein.
- 12. The civil action is based on Defendants' infringement of Opposer's validly-assigned, federally-registered service mark MAKING IMPOSSIBLE POSSIBLE, U.S. Certificate of Registration No. 2,613,787, by Defendants' use of Applicant's service mark MAKING MORE POSSIBLE. Complaint alleges Defendants' use of Applicant's service mark MAKING MORE POSSIBLE will likely confuse customers as to the goods and services

provided in connection with Opposer's services provided under its federally registered service mark MAKING IMPOSSIBLE POSSIBLE. A survey report supporting the likelihood of confusion is attached hereto as Opposer's Exhibit 5. The suit seeks, among other relief sought, to permanently enjoin Defendants from using MAKING MORE POSSIBLE and award Opposer, Cobra Capital LLC, damages.

13. This pending civil action involves the same issues involved in this opposition proceeding, the determination of these issues in the lawsuit will be dispositive of this proceeding.

WHEREFORE, Opposer files this Notice of Opposition and prays that the aforesaid application of Applicant be rejected for all classes, 009, 035, 036, and 041 and that no registration be issued thereon to Applicant and for such further relief as may be deemed just and proper.

Please charge Deposit Account 130017 \$1,200.00 to cover the filings fees of this Notice. Please charge any additional fees or credit any overpayment to Deposit Account 130017, and address all correspondence regarding this Opposition to the undersigned attorneys.

Respectfully submitted,

Cobra Capita LLC

Dated August 25, 2006 By: /Gregory J. Vogler/

Gregory J. Vogler Alejandro Menchaca Dennis P. Hackett

McANDREWS, HELD & MALLOY, LTD.

34th Floor

500 West Madison Street Chicago, Illinois 60661

312-775-8000

Attorneys for Cobra Capital LLC

EXHIBIT 1

The United States of America



CERTIFICATE OF REGISTRATION Registration Number 2,613,787

This certificate is to certify that the Mark shown below has been registered in the United States Patent and Trademark Office to the named registrant.

MAKING IMPOSSIBLE POSSIBLE

Owner:

Dale R. Kluga, Downers Grove, Illinois

Date registered:

September 3, 2002

For:

Financing Services, Namely, Banking and Lease-Purchase

Financing.

The records of the United States Patent and Trademark Office show that an application of registration of the Mark shown in this Certificate was filed in the Office; that the application was examined and determined to be in compliance with the requirements of the law and with the regulations prescribed by the Commissioner of Patent and Trademarks; and that the Applicant is entitled to registration of the Mark under the provision of Section 8 of the Trademark Act of 1946.

This registration shall remain in force for TEN (10) years, unless terminated earlier as provided by law.



Commissioner of Patents and Trademarks

Ford John

EXHIBIT 2

Print and save this page as your receipt.

Order Summary

as of 22 Aug 2006 at 16:50 EST

Order Number 7027038

Order Received 22 Aug 2006 Order Status In-Process Status Updated 22 Aug 2006 Customer Number IDON753001

Docket Number or Customer Reference Number

Payment Method Deposit Acct **Total Cost** \$15.00

02306-50911US01

Name and Address McAndrews, Held & Malloy Diane Zlatoper Attn: Nancy L. Monaco 500 West Madison Street 34th floor Chicago, IL 60661

Phone Number

(312) 773-8000 Ext: 8155



USPTO Office of Public Records **Document Services Division**

Email Address

USA

nmonaco@mhmlaw.com

Fax Number

Item No.	Qty	Document Number	Certification Statement	Document Media	Processing Time	Delivery Method	Cost	Status
		Desintantian No.	Trademark Re	egistration with	Title and Statu	s		
		Registration No.	_	_				
1	1	2613787	Paper	Paper	14 days	<u>Mail</u>	\$15.00	In-Process
	1						\$15.00	Total

Status	Description
In-Process:	Indicates one or more items are still in the process of being retrieved, copied, certified, or prepared for delivery
Shipped:	Indicates the item has completed being processed and has been shipped to you. In the case of an Internet-delivered document, it indicates that an email was sent informing you the document was available for downloading. When this status is applied to an order, it means either (a) all the items in the order were shipped; or (b) some items were shipped and any remaining items were cancelled or could not be processed.
Cancelled:	Indicates the item (or order) was cancelled. If you have questions about a cancellation, contact Customer Service. Some cancellations may have been processed under a different order number
Error:	Indicates a problem was encountered when the item (or order) was being processed. If the error status remains longer than 24 hours, contact Customer Service.
Closed:	Indicates the item (or order) will not be further processed.

Order Confirmation:

Print this page and keep it as your receipt. You may check the status of this order at any time by clicking on the "Order Status" tab at the top of the page. If you have any questions about your order, contact Customer Service and provide them this order number: 7027038.

> **Customer Service** dsd@uspto.gov (571) 272-3150 or (800) 972-6382 Monday - Friday, 8:30 am - 5:00 pm EST

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EXHIBIT 3

SERVICE MARK ASSIGNMENT

WHEREAS, Dale R. Kluga, a United States individual, with his principal place of residence at 1836 Essex Place, Downers Grove, IL 606516 ("Assignor"), has adopted, owns, and is using the Mark "Making Impossible Possible" ("the Mark") in connection with the following goods or services: Financing Services, Namely, Banking and Lease-Purchase Financing; and

WHEREAS, Assignor owns a federal registration for the Mark on the Principal Register of the United States Patent and Trademark Office in connection with the goods and/or services identified therein, Registration No. 2,613,787, registered on September 3, 2002; and

WHEREAS, COBRA CAPITAL LLC, a limited liability company, organized and existing under the laws of the state of Delaware, with its principal place of business at 1301 West 22nd Street, Suite 302, Oak Brook, Illinois 60523 desires to acquire the Mark and the above-referenced Registration;

NOW, THEREFORE, for good and valuable consideration, including, but not limited to, Assignor's continued employment with Assignee and benefits received from such employment the sufficiency of which is hereby acknowledged, Assignor hereby sells, assigns and transfers to Assignee all right, title and interest in and to the Mark, together with the goodwill of the business symbolized by the Mark, and the registration thereof; and the right to sue for past infringement, passing off, or dilution of the assigned name and marks.

Date effective as of:

ø

Notary Public My Commission Expires: April 8, 2008

"OFFICIAL SEAL"
Candace Brenner
Notary Public, State of Illinois
My Commission Expires April 8, 2008

EXHIBIT 4

UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS

COBRA CAPITAL LLC)	
a Delaware limited liability compa	ıny,)	
	Plaintiff,)	Civil Action No. 05C-2419
V.)	Judge Elaine E. Bucklo
LASALLE BANK CORPORATION a Delaware corporation,)	Magistrate Judge Morron Denlow
LASALLE BANK N.A. a national banking association,)	
LASALLE BANK MIDWEST N.A. a national banking association,))	
LASALLE NATIONAL LEASING CORPORATION, a Delaware corporation,)	
	Defendants.)	

SECOND AMENDED COMPLAINT AND JURY DEMAND

Plaintiff Cobra Capital LLC ("COBRA CAPITAL") sets forth its Second Amended Complaint against defendants LaSalle Bank Corporation, LaSalle Bank N.A., LaSalle Bank Midwest, N.A., and LaSalle National Leasing Corporation (collectively referred to as "LaSalle Bank Group" or "Defendants") as follows:

PARTIES

- 1. COBRA CAPITAL LLC is a limited liability company, organized and existing under the laws of the State of Delaware, with its principal place of business at 1301 West 22nd Street, Suite 302, Oak Brook, Illinois 60523.
 - 2. Upon information and belief with respect to Defendants:
 - a. LaSalle Bank Corporation is a corporation organized and existing under the laws of Delaware, with its principal place of business at 135 South LaSalle Street, Chicago, IL 60603.
 - b. LaSalle Bank N.A. is a national banking association, with its principal place of business at 135 South LaSalle Street, Chicago, IL 60603. LaSalle Bank N.A. is a subsidiary of LaSalle Bank Corporation.
 - c. LaSalle Bank Midwest N.A. is a national banking association, with its principal place of business at 2600 Big Beaver Road, Troy, MI 48084. LaSalle Bank Midwest N.A. is a subsidiary of LaSalle Bank Corporation.
 - d. Defendant LaSalle National Leasing Corporation is a corporation organized and existing under the laws of Delaware, with its principal place of business at One W. Pennsylvania Avenue, Suite 1000, Towson, MD 21204 and, in Illinois, at 135 South LaSalle Street, Chicago, IL 60603. LaSalle National Leasing Corporation is a wholly owned subsidiary of LaSalle Bank N.A.

JURISDICTION AND VENUE

3. Subject matter jurisdiction is conferred upon this Court by 28 U.S.C. §§ 1331 and 1338. In addition, supplemental jurisdiction over related state law claims is conferred upon this Court by 28 U.SC. § 1367(a).

4. Venue is proper in this judicial district pursuant to 28 U,S.C. §§ 1391(b) and (c), as well as 28 U.S.C. § 1400(a).

FACTUAL BACKGROUND

Parties and their Prior Relationship

- 5. COBRA CAPITAL was formed in 2000 to provide financial services including banking and lease-purchasing financing.
- banking and lease-purchasing services that compete directly with COBRA CAPITAL for the same customers, particularly in the Chicagoland area. COBRA CAPITAL and the LaSalle Bank Group have at least the following same past or prospective customers: Relational Funding Corporation, Fastweb.com, Inc., Monster.com, Industrial Crating, Inc., Administrative Management Group Inc. aka Lincoln Financial Group, Vilter Manufacturing, McDonalds Corporation, Johnson Controls, Inc., Truserv Corporation, Correctional System Inc., Marcap Corporation, Standard Parking, Remet Corporation, Corsolutions Medical, Inc., Oak Brook Bank, Cole Taylor Bank, MB Financial Bank, Forest Park National Bank, Allstate Insurance, and others. COBRA CAPITAL further plans to open a Denovo Community Bank in the Chicagoland area which would compete for customers now banking with LaSalle Bank, the well-known Chicago bank. The LaSalle Bank Group, through CEO Norman Bobbins and others, was aware in September 2003 that COBRA CAPITAL intends to establish a community bank offering banking services. Exhibit G.
 - 7. Prior to forming COBRA CAPITAL, the two principals of COBRA CAPITAL had long associations with Defendants and related companies. For example, Mr. Dexter Tong was a Senior Vice President of ABN-AMRO, Inc., an affiliate of the LaSalle Bank

Group, and Mr. Dale Kluga was a Senior Vice President of LaSalle Bank N.A., a subsidiary of LaSalle Bank Corporation.

8. The LaSalle Bank Group has long been well aware of COBRA CAPITAL and the identicality of services offered by COBRA CAPITAL to services offered by the LaSalle Bank Group. In fact, on July 8, 2003, legal counsel for LaSalle Bank Corporation demanded that COBRA CAPITAL cease and desist from allegedly using the marks "LaSalle" and "ABN AMRO" of the LaSalle Bank Group, Exhibit H. LaSalle Bank admitted that it visited the COBRA CAPITAL website at www.cobrallc.com to identify the use of marks and names by COBRA CAPITAL for services identical to the services of the LaSalle Bank Group. COBRA CAPITAL voluntarily complied with the requests of the LaSalle Bank Group. The assertion of trademark rights by the LaSalle Bank Group against COBRA CAPITAL is an admission by the LaSalle Bank Group that 1) both companies provide the same or similar services to the same or similar customers; and 2) confusion will likely occur between customers of the two parties when using similar service marks for similar services.

COBRA CAPITAL First Uses The Service Mark "MAKING IMPOSSIBLE POSSIBLE" Which Is Registered For Banking And Lease-Purchasing Financing

9. COBRA CAPITAL owns U.S. Certificate of Registration No. 2,613,787 for the service mark "MAKING IMPOSSIBLE POSSIBLE. COBRA CAPITAL also owns common law trademark rights for the service marks "MAKING IMPOSSIBLE POSSIBLETM" and "MAKE THE IMPOSSIBLE POSSIBLETM", (hereafter collectively referred to as "MAKING IMPOSSIBLE POSSIBLE"). COBRA CAPITAL or Dale Kluga continuously has used these marks in interstate commerce in the U.S. with "financial services, namely, banking and lease-purchase financing" (in International Class 36) since at least as early as the year 2000.

A copy of the Certificate of Registration granted by the United States Patent and Trademark Office is attached hereto as Exhibit A.

- 10. Due to COBRA CAPITAL's extensive use and promotion, the "MAKING IMPOSSIBLE POSSIBLE" mark has acquired secondary meaning, in that an appreciable number of customers and others associate the "MAKING IMPOSSIBLE POSSIBLE" mark with COBRA CAPITAL or COBRA CAPITAL's financial services.
- 11. By virtue of COBRA CAPITAL's diligent efforts, the expenditure of considerable funds for promotional activities, and the quality of the services COBRA CAPITAL offers under its "MAKING IMPOSSIBLE POSSIBLE" mark, COBRA CAPITAL has developed considerable goodwill in its "MAKING IMPOSSIBLE POSSIBLE" mark.

With Actual Knowledge of COBRA CAPITAL's Use Of The Service Mark "MAKING IMPOSSIBLE POSSIBLE", The LaSalle Bank Group Adopts A Similar Service Mark For The Same Services For The Same Customers

marks "MAKING IMPOSSIBLE POSSIBLE" and "MAKE THE IMPOSSIBLE POSSIBLETM" since at least as early as 2003 when LaSalle Bank Group acknowledged, in writing, that it studied COBRA CAPITAL's website which prominently displayed the service mark. Without permission or authorization of COBRA CAPITAL, the LaSalle Bank Group adopted in 2005 the service mark "MAKING MORE POSSIBLE." In a deliberate attempt to flood the marketplace with its marketing muscle and bury COBRA CAPITALS service mark rights, the LaSalle Bank Group has used the "MAKING MORE POSSIBLE" service mark almost everywhere imaginable in the Chicagoland area and nationwide in its advertisements and promotion of services offered by the LaSalle Bank Group. These uses are in direct competition with COBRA CAPITAL services and contemplated

expansion of COBRA CAPITAL services. Exemplary uses by the LaSalle Bank Group include:

- a. On the page of the parent of the LaSalle Bank Group web site providing information about itself (http://www.abnamro.com/com/about/about.jsp), the LaSalle Bank Group has highlighted that it has adopted "MAKING MORE POSSIBLE" as its "one global tag line." Exhibit B.
- b. From the above referenced information page, the parent of the LaSalle Bank Group links a page

 (http://www.abnamro.com/com/about/mmp.jsp) specifically highlighting that "MAKING MORE POSSIBLE" is a part of the LaSalle Bank Group rebranding in March 2005 which it will use worldwide with all its major subsidiaries. Exhibit C.
- c. Both of the above pages also link to a file which is an advertisement for the LaSalle Bank Group prominently featuring "MAKING MORE POSSIBLE". Exhibit D.
- d. The LaSalle Bank Group has prominently used and continues to use the "MAKING MORE POSSIBLE" mark in newspaper advertisements continuously since around March 1, 2005 to flood the Chicagoland media. Representative examples include use of the "MAKING MORE POSSIBLE" mark in advertisements in Crain's Chicago Business on at least March 7, 21, 28 and April 4, advertisements in the Chicago Sun-Times on at least March 8, 16, 29, 30, 31 and April 6, 7 and 14, advertisements in the Chicago

Tribune on at least March 20 and April 3, and in a host of Chicago suburban newspapers, including, by way of example, a April 13, 2005 Downers Grove Reporter/Progress advertisement. Exhibit E.

- e. The LaSalle Bank Group has prominently been promoting its change to its new "MAKING MORE POSSIBLE" service mark, including releasing information to the general public resulting in a March 8, 2005 article in the Chicago Sun Times (Exhibit F) about the change and a related television advertisement. The advertising campaign has been indicated to include a 60-second television commercial and "also rolls out in print, outdoor and online, [and] is keyed to the service mark "MAKING MORE POSSIBLE," used for all the businesses of the LaSalle Bank Group. The television commercial is entitled "Wishes" and is said to set "a touchingly serene tone for the bank's new branding campaign... while pressing hard on the theme LaSalle is in business to make wishes come true for its customers." The "Wishes" title and the message of the commercial further bring to mind COBRA CAPITAL's "MAKING IMPOSSIBLE POSSIBLE" mark, given the commonly accepted meaning of "wish" as being to "desire something that cannot or probably will not happen.
- f. The LaSalle Bank Group has advertised its services to the general public through its service mark "MAKING MORE POSSIBLE" on the Chicagoland radio stations including but not limited to WGN 720 radio, WBBM 780 radio, WSCR 670 radio or WMVP 1000 radio on a daily basis in March and April 2005.
 - g. The LaSalle Bank Group has advertised its services to the general

public through its service mark "MAKING MORE POSSIBLE" on highway billboards around the Chicagoland expressways, including but not limited to I-94 (Kennedy Expressway).

- These uses by the LaSalle Bank Group of its newly-adopted service mark "MAKING MORE POSSIBLE" will likely confuse customers as to services provided in connection with services advertised with COBRA CAPITAL's "MAKING IMPOSSIBLE POSSIBLE" registered service mark. The activities of the LaSalle Bank Group, a huge conglomerate of multi-national companies, will dominate in the marketplace and dilute and destroy the trademark rights, and the value thereof, of COBRA CAPITAL.
- 14. The acts and activities described above are unauthorized and unlawful. On February 28, 2005, counsel for COBRA CAPITAL wrote to the General Counsel for LaSalle Bank Corporation demanding that the "MAKING MORE POSSIBLE" cease being used. On March 3, 2005, counsel for COBRA CAPITAL forwarded the February 28, 2005 letter to other persons of authority at the LaSalle Bank Group seeking to ensure that the matter be brought to the attention of the appropriate persons. The LaSalle Bank Group declines to cease using the mark "MAKING MORE POSSIBLE".
- promotion of the confusingly similar service mark "MAKING MORE POSSIBLE" for identical services to identical customers is likely to overwhelm the relevant financial market's recognition of COBRA CAPITAL's "MAKING IMPOSSIBLE POSSIBLE" service mark, and thereby dilute and destroy this valuable COBRA CAPITAL asset. The acts of LaSalle Bank Group further inhibit the expansion of the services of COBRA CAPITAL through the use of the service mark "MAKING IMPOSSIBLE POSSIBLE."

16. It is unfair to the public and COBRA CAPITAL to have two Chicagoland companies use similar service marks to promote identical services to identical customers. The likelihood of confusion is evident and unavoidable. COBRA CAPITAL was first with "MAKING IMPOSSIBLE POSSIBLE"; the late-comer LaSalle Bank Group (which knew of COBRA CAPITAL's service mark) must cease using "MAKING MORE POSSIBLE."

COUNT I -- FEDERAL TRADEMARK INFRINGEMENT

- 17. COBRA CAPITAL specifically incorporates and realleges the allegations asserted in each of the preceding paragraphs, as if fully set forth herein.
- 18. COBRA CAPITAL engages in interstate commerce and promotes the services it offers under the "MAKING IMPOSSIBLE POSSIBLE" service mark throughout the United States.
- 19. The "MAKING IMPOSSIBLE POSSIBLE" mark has been, and continues to be, known throughout the United States as identifying and distinguishing COBRA CAPITAL's services in the financial services market.
- 20. As a registered service mark, the "MAKING IMPOSSIBLE POSSIBLE" mark is deemed to be distinctive for purposes of trademark law, either inherently or through acquired distinctiveness.
- 21. Without the authorization or consent of COBRA CAPITAL, the LaSalle Bank Group has used, and continues to use, a mark that is confusingly similar to the "MAKING IMPOSSIBLE POSSIBLE" service mark.
- 22. The LaSalle Bank Group knew that its adoption and use of a service mark for its services, which is confusingly similar to the "MAKING IMPOSSIBLE POSSIBLE" service

mark, would cause or be likely to cause confusion or mistake among the public as to the source, affiliation, or origin of its services.

- 23. The LaSalle Bank Group has and will use the confusingly similar "MAKING MORE POSSIBLE" service mark to attract customers in the financial services market, intending to sell to such customers services which are not affiliated with COBRA CAPITAL.
- mark has caused, or is likely to cause, confusion, mistake, or deception among customers in the relevant market as to the source or origin of the services provided by the LaSalle Bank Group and COBRA CAPITAL. The LaSalle Bank Group's conduct is likely to deceive the general public into believing that the services being offered by the LaSalle Bank Group in connection with its infringing "MAKING MORE POSSIBLE" mark originate from, are associated with, or are otherwise authorized by COBRA CAPITAL, or vice versa, in violation of 15 U.S,C.§ 1114(a).
- 25. By using a service mark that is confusingly similar to the "MAKING IMPOSSIBLE POSSIBLE" mark to attract customers in the financial services market without intending to provide services authorized by COBRA CAPITAL, the LaSalle Bank Group is depriving COBRA CAPITAL of its exclusive right to control and benefit from its service mark and diluting the trademark rights of COBRA CAPITAL.
- 26. COBRA CAPITAL has been, and continues to be, damaged by LaSalle Bank Group's activities and conduct. The LaSalle Bank Group has profited thereby and, unless its conduct is enjoined, COBRA CAPITAL's reputation, goodwill, and legal right to expand services will continue to suffer irreparable injury that cannot adequately be calculated or

compensated by money damages. Accordingly, COBRA CAPITAL seeks injunctive relief pursuant to 15 U.SC § 1116.

27. By intentionally using a service mark that is confusingly similar to the "MAKING IMPOSSIBLE POSSIBLE" mark, the LaSalle Bank Group has traded on COBRA CAPITAL's reputation and goodwill and damaged COBRA CAPITAL. Accordingly, COBRA CAPITAL is entitled to damages it can establish, including but not limited to an accounting of all of the profits that LaSalle Bank Group has derived from its unlawful use of the mark and an award of its actual damages (trebled), together with reasonable attorney's fees, pursuant to 15 U. S.C. § 1117(a).

COUNT II - UNFAIR COMPETITION AND FALSE DESIGNATION OF ORIGIN

- 28. COBRA CAPITAL specifically incorporates and references the allegations asserted in each of the preceding paragraphs, as if fully set forth herein.
- 29. By using the confusingly similar "MAKING MORE POSSIBLE" mark and by selling, offering for sale, distributing, and/or advertising services to the same customers of the financial services market using this mark, without COBRA CAPITAL's authorization or consent, the LaSalle Bank Group is falsely representing an affiliation with COBRA CAPITAL.
- 30. LaSalle Bank Group's use of the "MAKING MORE POSSIBLE" mark in connection with its business constitutes false designation of origin, false descriptions and representations, and infringement of COBRA CAPITAL's service mark. LaSalle Bank Group intentionally has used a combination of elements that is likely to cause mistake or to deceive people as to LaSalle Bank Group's affiliation, connection, or association with COBRA CAPITAL's services or commercial activities, or vice versa, in violation of 15 U.S.C § 1125(a)(1).

- 31. COBRA CAPITAL has been, and continues to be, damaged by LaSalle Bank Group's activities and conduct. LaSalle Bank Group has profited thereby and, unless its conduct is enjoined, COBRA CAPITAL'S reputation, goodwill, and legal right to expand services will continue to suffer irreparable injury that cannot adequately be calculated or compensated by money damages. Accordingly, COBRA CAPITAL seeks injunctive relief pursuant to 15 U. S.C. § 1116.
- 32. By using a mark that is confusingly similar to the "MAKING IMPOSSIBLE POSSIBLE" mark, LaSalle Bank Group has traded on COBRA CAPITAL's reputation and goodwill and damaged COBRA CAPITAL. Accordingly, COBRA CAPITAL is entitled to the damages it can establish, including but not limited to an accounting of all of the profits LaSalle Bank Group has derived from its unlawful use of the mark and an award of its actual damages (trebled), together with reasonable attorney's fees, pursuant to 15 U.S.C § 1117(a).

COUNT III-- DILUTION AND UNFAIR COMPETITION

- 33. COBRA CAPITAL specifically incorporates and references the allegations asserted in each of the preceding paragraphs, as if fully set forth herein.
- 34. By using a service mark confusingly similar to the "MAKING IMPOSSIBLE POSSIBLE mark and by selling, offering for sale, distributing, and/or advertising goods and services to the same customers of the financial services market under this mark, without COBRA CAPITAL's authorization or consent, LaSalle Bank Group is falsely representing an affiliation with COBRA CAPITAL and diluting the recognition for and the value of COBRA CAPITAL's service mark rights.

- 35. LaSalle Bank Group's use of the "MAKING MORE POSSIBLE" mark in connection with its business constitutes dilution of and unfair competitors relative to COBRA CAPITAL's service mark and business. LaSalle Bank Group has used a combination of elements that is likely to cause mistake or to deceive people as to LaSalle Bank Group's affiliation, connection, or association with COBRA CAPITAL's goods, services, or commercial activities, or vice versa.
- 36. COBRA CAPITAL has been, and continues to be, damaged by LaSalle Bank Group's activities and conduct, LaSalle Bank Group has profited thereby and, unless its conduct is enjoined, COBRA CAPITAL's reputation, goodwill, and legal right to expand services will continue to suffer irreparable injury that cannot adequately be calculated or compensated by money damages. Accordingly, COBRA CAPITAL seeks injunctive relief pursuant to 15 U.S.C § 1116.
- 37. By using a mark that is confusingly similar to the "MAKING IMPOSSIBLE POSSIBLE" mark, LaSalle Bank Group has diluted and traded on COBRA CAPITAL's reputation and goodwill and damaged COBRA CAPITAL. Accordingly, COBRA CAPITAL is entitled to the damages it can establish, including but not limited to an accounting of all of the profits LaSalle Bank Group has derived from its unlawful use of the mark and an award of its actual damages (trebled), together with reasonable attorney's fees, pursuant to 15 U.S.C. § 1117(a).

COUNT IV -VIOLATION OF ILLINOIS CONSUMER FRAUD AND DECEPTIVE BUSINESS PRACTICES ACT

38. COBRA CAPITAL specifically incorporates and references the allegations asserted in each of the preceding paragraphs, as if fully set forth herein.

- 39. The acts and conduct of LaSalle Bank Group constitute unfair competition as defined by 815 ILCS 505/1, et seq.
- 40. The acts, practices and conduct of LaSalle Bank Group constitute unfair competition and deceptive business practices and consumer fraud in violation of the Illinois Consumer Fraud and Deceptive Business Practices Act as defined by 815 ILCS 505/1, et seq., in that said acts and practices are likely to lead the public to conclude, incorrectly, that various services offered, solicited, advertised and marketed by LaSalle Bank Group originate with, are sponsored by, or are authorized by COBRA CAPITAL, or vice versa, to the damage and harm of COBRA CAPITAL and the public.
- 41. As a direct and proximate result of LaSalle Bank Group's acts, practices, and conduct, COBRA CAPITAL has been and will likely continue to be substantially injured and damaged.
- 42. LaSalle Bank Group's acts, practices and conduct have resulted in monetary damages to COBRA CAPITAL and gain of profit to the LaSalle Bank Group, COBRA CAPITAL is entitled to damages.

COUNT V - VIOLATION OF ILLINOIS UNIFORM DECEPTIVE TRADE PRACTICES ACT

- 43. COBRA CAPITAL specifically incorporates and references the allegations asserted in each of the preceding paragraphs, as if fully set forth herein.
- 44. LaSalle Bank Group's use of a mark which is confusingly similar to COBRA CAPITAL's "MAKING IMPOSSIBLE POSSIBLE" mark constitutes a deceptive trade practice in violation of the Uniform Deceptive Trade Practices Act of Illinois. 815 ILCS 510/1 et seq.

- 45. LaSalle Bank Group's unauthorized use of the mark confusingly similar to the service mark of COBRA CAPITAL is likely to cause confusion, dilution, or misunderstanding as to the source, sponsorship, approval, association or certification of LaSalle Bank Group's services, or vice versa, in violation of 815 ILCS 510/2(a).
- 46. LaSalle Bank Group's deceptive trade practices have caused and will continue to cause irreparable injury and damage to COBRA CAPITAL's business, reputation and goodwill. COBRA CAPITAL has no adequate remedy at law to prevent this injury.
- 47. As a direct result of LaSalle Bank Group's acts, practices, and conduct, COBRA CAPITAL has suffered monetary damages to which COBRA CAPITAL is entitled to recover from LaSalle Bank Group.

COUNT VI - COMMON LAW TRADEMARK INFRINGEMENT

- 48. COBRA CAPITAL specifically incorporates and realleges the allegations asserted in each of the preceding paragraphs, as if fully set forth herein.
- 49. The "MAKING IMPOSSIBLE POSSIBLE" and "MAKE THE IMPOSSIBLE POSSIBLETM" marks have been used throughout the United States as indicating that the associated services come from COBRA CAPITAL.
- 50. Without authorization or consent of COBRA CAPITAL, Defendants have used, and continue to use, the confusingly similar "MAKING MORE POSSIBLE" mark and sell, offer for sale, distribute, and advertise goods and services to the financial services market and general public using this mark, in or affecting interstate commerce.
- 51. Defendants' massive use of the "MAKING MORE POSSIBLE" mark for its services in almost every advertising medium and location imaginable in the

Chicagoland area and elsewhere has caused, and will continue to cause, confusion, mistake, and deception among the financial services market and general public as to the origin of the goods and services. Defendants' conduct has caused reverse confusion in the financial services market such that COBRA CAPITAL'S common law trademark rights have been destroyed.

- 52. By using a service mark confusingly similar to the "MAKING IMPOSSIBLE POSSIBLE" and "MAKE THE IMPOSSIBLE POSSIBLETM" service marks and by selling, offering for sale, distributing, and/or advertising goods and services to the financial services market and general public under such mark, for profit and without COBRA CAPITAL's authorization, Defendants are depriving COBRA CAPITAL of its exclusive right to control and benefit from its service marks.
- 53. COBRA CAPITAL has been, and continues to be, damaged by Defendants' activities and conduct. Defendant has profited thereby and, unless its conduct is enjoined, COBRA CAPITAL's reputation and goodwill will continue to suffer irreparable injury that cannot adequately be calculated or compensated by money damages. Accordingly, COBRA CAPITAL seeks injunctive relief and monetary damages to compensate it for the harm.

JURY DEMAND

Plaintiff demands a trial by jury on each and every claim and defense so triable.

WHEREFORE, COBRA CAPITAL respectfully requests that the Court:

A. Preliminarily and permanently enjoin LaSalle Bank Group and its officers, directors, agents, employees, attorneys, successors, assigns, members, and all persons acting in concert or participation with them, from using as a slogan, tag line, service mark, or trademark "MAKING MORE POSSIBLE" or any other slogan, tag line, service mark, or trademark which is

confusingly similar to the "MAKING IMPOSSIBLE POSSIBLE" mark in connection with the sale, offering for sale, distribution, promotion, and/or advertisement of goods and/or services relating to financial services, namely banking and lease-purchase financing;

- B. Enter judgment in favor of COBRA CAPITAL on each and every count asserted in COBRA CAPITAL's Complaint and find that COBRA CAPITAL is entitled to damages, including but not limited to an accounting of all of the profits LaSalle Bank Group has derived from all unlawful use of COBRA CAPITAL's service marks and an award of its actual damages, trebled as appropriate;
- C. Require LaSalle Bank Group to pay COBRA CAPITAL such damages as COBRA CAPITAL has sustained in consequence of LaSalle Bank Group's infringement, dilution, deceptive trade practices and unfair competition and to account for all gains, profits and advantages derived by LaSalle Bank Group by said trade practices and unfair competition;
- D. Require LaSalle Bank Group to take all steps necessary to restore COBRA CAPITAL's service mark recognition in all relevant markets, including corrective advertising;
- E. Award COBRA CAPITAL the attorney fees and costs incurred in bringing and prosecuting this action, including but not limited an award of attorneys fees under 15 U.S.C. § 1117(a) or common law based upon a finding of "exceptional case"; and
- F. Award COBRA CAPITAL such further relief as the Court deems just, proper and equitable.

COBRA CAPITAL LLC

Gregory J. Vogler, Esq.

Dennis P./Hackett, Esq.

MCANDREWS, HELD & MALLOY, LTD.

500 West Madison Street

34th Floor

Chicago, Illinois 60661

(312) 775-8000

Dated: March 7, 2006

EXHIBIT A





CERTIFICATE OF REGISTRATION Registration Number

2,613,787

This certificate is to certify that the Mark shown below has been registered in the United States Patent and Trademark Office to the named registrant.

MAKING IMPOSSIBLE POSSIBLE

Owner:

Dale R. Kluga, Downers Grove, Illinois

Date registered:

September 3, 2002

For:

Financing Services, Namely, Banking and Lease-Purchase

Financing.

The records of the United States Patent and Trademark Office show that an application of registration of the Mark shown in this Certificate was filed in the Office; that the application was examined and determined to be in compliance with the requirements of the law and with the regulations prescribed by the Commissioner of Patent and Trademarks; and that the Applicant is entitled to registration of the Mark under the provision of Section 8 of the Trademark Act of 1946

This registration shall remain in force for TEN (10) years, unless terminated earlier as provided by law.



Commissioner of Patents and Trademarks

Toda I joh

EXHIBIT B



Investor Reinli Press Room

Corporate Values These values are the fleat of our eraginsallon, unlighent in everything we do...

Based on Gurfour Corporate Values, these guids our employees in their dally work. Defining them clarifies white we stand for and unites us as Group,

Read Sport ABN AMIOS newly adopted global tag line and what it means for staff and other of entests and other staff and others, is a staff and others, in

Sustainable development
ABN ANROIS committed to clean a long term value for our sharsholders,
cleans and ampliyated View information or accountability, providing



EXHIBIT C

-Making more possible

Products & Services

Investor Helaliuns mphilipsenid Californ

subsidiaries sharing the green and vellow shield logo since the retransing project in 2003. (Read about it in the liness release. The ABN AMBO Group has adapted subsidiariles shall has dreen and

That's why dur tag line. Inaking more possible, plays a role beyond a pakertsing it, supported the pakertsing it, supported the consistent supported to the consistent stands for the away that's undescind by all stakeholders.

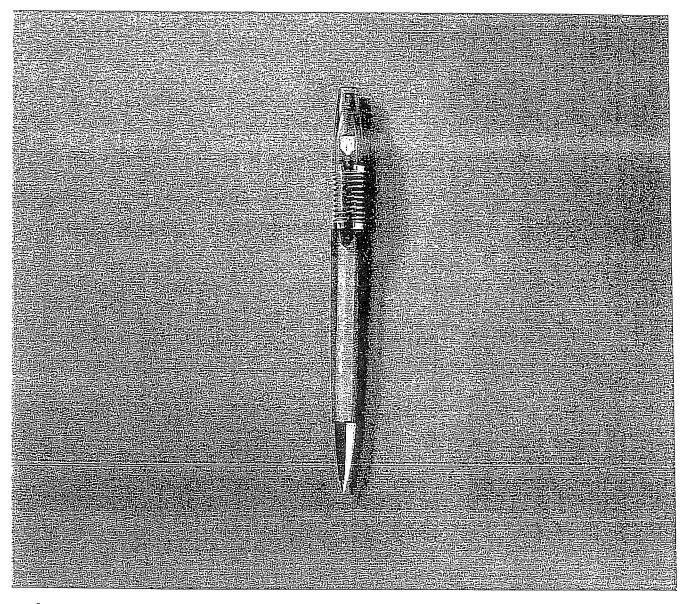
lt is a statement describing what we intend to do for stallengiders, creating a standard that we're ready t the better we can deliver what really. regether with us - the more we and

products that we ofter dross all Bushass Unitel we know that we can further: Improve this integrated offering It we make the connection across the BUs even stronger. The new Equilies is also a further imperovers strengting these



EXHIBIT D

Case 1:05-cv-02419



doesn't just compose passionate love letters or scribble intricate doubles in meetings. This pen wields power It signs contracts. authorising loans to enterprising individuals and ambitious companies. It confirms investment plans, extends credit limits and restructures. debt. This pen signs of millions of mortgage applications making fame awnership a reality for many it relidates appropriately with all rance of sporting and cultural organisations, bringing entertainment and a lighter ment to relliens, it also canations education workshops ansuring standards of financial literacy are raised. This pen grants and it densite manageable interest lates so fledgling businesses \pm 3 3 Ths $^{-1}$ 5 0 Tourist Inspara below to the growth of communities

in the developing world. And it approves macro loans for huge corporations to give them the capital they need to expand. This pengets things done It clinches deals It stimulates economies It encourages prosperity. This pen is highly profitable too. Not just for us, but also for our shareholders and - by endorsing our commitment to sustainable development - for the planet. Above all, this pen is a catalyst for change. The key to a wealth of opportunities, inspiring people worldwide to be all they can be. Thankfully there are 97,000 other pens just like it scattered across six continents. Each one belonging to a resourceful and dedicated ABN AMRO employee The future is a blank sheer of paper Need a pen?

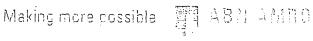


EXHIBIT E

METRO



CLOUT ON WHEELS

City Hall will miss Tadin, insiders say

BY FRAN SPIELMAN City Hall Reporter

Mayor Daloy's plan to abolish Chicago's scandal ridden Hirod Truck program is turning out to be a lot easier said than done.

Five weeks after Daley declared plans to abolish the program, top mayoral aides are still struggling to find a replacement. And spring construction season is weeks away.

City Hell initially talked about

struction season is works away.

City Hell initially talked about biring a private contractor to handle everything from hiring, screening and dispatching trueles to making cartain they do what meny in the Hired Truck program failed to derive the contract of the program of the first of the program failed to derive the contract of the program of the program work for an hour's pay.

But they were quickly faced with, a stark political reality, permindicity "tricking" contractor. Michigality of the political reality, permindicity "tricking" contractor. Michigality of the program of the program with the vehicles and expertise to perform such a job. And Tadin has been personn non grata at City Hall since the seandal that claimed the mayor's City Council floor leader. Ald. Patrick Huels (11th).

Huels was forced to resign in October 1997 after the Chicago Sun-Times disclosed that his security company accepted a \$1.25 million bellout loan from Tadin, who had received a \$1.1 million city subsidy with Huels' help.

Project will be puzzle

Project will be puzzle

Project will be puzzle

"You have to have a huge flost.
Nobody out there has that capability except Tadin — and that's absolutely a non-starter," said a City Hall source. Without Tadin or another trucking crar like him, the replacement for Hired Truck is likely to be a more piecement offair.

"It will probably be done in a way that minimizes our dependence on loutside; trucks as much as possible. There are creative ways to move away from the use of 20-ton trucks (this season) and, by next construction season, completely divest ourselves," the source said.

A major piece of the puzzle is ar-

A major piace of the puzzle is ex-perted to be oversized waste con-tainers known around City Hall as "roll-off boxes."

"roll-off boxes."

Construction debris from a job site is placed in the container and healed away only when the dump-ster is filled to capacity. No longer will private trucks be paid \$40 to \$78 an hour to do little or no work or light thair way through rush-hour traffic.

ALS BATH TUB REFINISHING



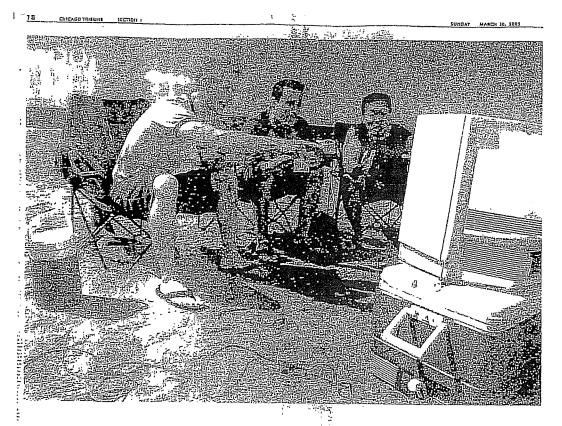
Open a free small business checking account and walk out with \$100.

- Free small business checking with no expiration date
- 500 free transactions per month
- No minimum balance or monthly maintenance fees
- Free Online Banking with bill pay
- Free initial order of checks up to \$75
- Additional benefits if you maintain a \$5 000 or more average monthly balance

To open your account stop by your nearest LaSalle Bank branch. For more information, call (800) 597-2300 or visit lasallebank com

Making more possible





More ATMs

More stores that only take cash

More cash for 12 extension cords

More baseball on the beach

Making more possible





More ATMs More stores that only take cash More cash for 12 extension cords More baseball on the beach

Making more possible

WW LaSalle Bank

Park privileges

GREG HINZ

Why did Chicago bids for a worldclass restaurant get just 3 local

space? PAGE 2

-aSalle furloughs Bank that works

ping its longtime slogan "The bank that works" and launchmore possible," a spokesman paign in March. The bank's new ragline will be "Malcing LaSalle Bank Corp. 1s scrapıng a new advernsıng саm-

vices in the deal to sell the Hoflipan Sears will pay Morgan Stanley \$25 million for myestment banking ser-

Estates-based retailer to Michigan-based Kmarr sold company stock valued at \$1.4 rately, Mindy Meads, Holding Corp. Sepa-CEO of Sears' Lands' End unit. million,

Chicago area by 2008, the company restaurant chain based in Florida, Earl of Sandwich, a fast-cusual plans to open 20 ourlets in the

Law firm Seyfarth Shaw is negotiat-ing to lease about 250,000 square feet at Banik One Center, 131 S. Dearborn St., after ruling out a move to Bank One Plaza, 2. S. Dearborn St.

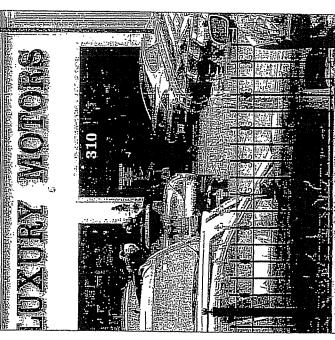
WMS Industries has land off workers m its slot machine business. A com-pany official wouldn't say how The Illinois Commerce Commission many jobs were cur har said the tohas determined it has no authority tul was less than 100.

to review the merger of SBC Com-

munications, Clucago's dominant telephone company, and AT&T. for more fate news and other stories, visit Chicagribusmess.com, updated daily.

(f)

CHICAGOBUSINESS.COM | FEBRUARY 28, 2005 | \$3.00



BRITTARAGE The Illinois attorney general's office says it has received about 50 consumer complaints against Luxury Motors Inc. since 2000.

Making case for Moto to move 600 jobs here chip spinoff Freescale

BY JULIE JOHNSSON

Chicago is vying with two rate headquarters of Freescale a recent Motorola Inc. spinoff and Forother cities to land the corpo-Semiconductor Inc., tune 500 company.

business leaders are pulling out the stops to inpress executives at the semiconductor maker, which Local government officials and plans to decide on a headquarters by the end of March. At stake: up to 600 headquarters obs and 150,000 square feer of

busmess leaders traveled last to Freescale's current Texas, to make their case to Freescale CEO Michel Mayer. headquarters outside

Among those involved in the pitch: City Planning Commissioner Denise Casalino; Gerald Roper, president and CEO of the development. Chrcago Mayor Richard M. Daley also merce, and Paul O'Connor, execurive director of World Business urged Mr. Mayer in a relephone Chicagoland Chamber of Com-Chicago, which promotes ecocall to make the Second City his nome

and a long shor. The city and Freescale have been in collect fac-But Chicago is a farecomerfirst choice.

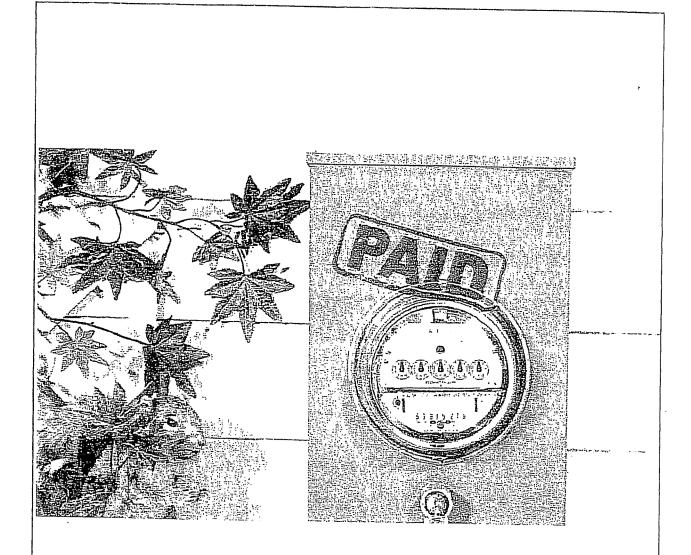
La Salla Bank N.A. Member FDIC @ 2005

Vore

unusual ways
of doing
business as usual.



Wednesday, April 13, 2005 Reporter/Progress Page 27



Get up to \$50 to pay any bill when you open a Checking With Interest Account.

Open a Checking With Interest Account and you'll get a \$25 credit when you use direct deposit, plus another \$25 when you sign up for Free Online Bill Pay That's up to \$50 to pay any bills you want. What's more, the Checking With Interest Account lets you earn interest with a tiered rate, which can grow as your balance grows. You'll also get a free debit card. Free Online Banking and free access to over 1500 ATMs.* To open your account stop by any LaSalle Bank branch call (800) 275-9072 or visit lasallebank com

Making more possible



EXHIBIT F

CHICAGO SUN-TIMES . TUESDAY, MARCH R. 1015



Document 25

LEWIS LAZARE e-mail: liazare@suntimes.com

Lazzeretti to lead FCB's creative development

Jonathan Harries, chairmon and CED of Foots, Cono & Belding/Chicago wants funny, and he hopes to get it with the arrival of Ron Lameratti as the agency's first creative development director. "Ron is a funny guy," and Harries. "He knows funny, be thinks funny, and we want funny, but thinks funny, and we want funny."

Lonzoratti sturted on the agency aids of the ad bunneas, before breaking away to work as a commercial director. Over the past decrease.

the past dec-ade, he has di-



ade, be has directed spots for various ogenclas, including Fon Lazzeretti FCB's "Thickheaded" campoign for A&W.

The exact paromotors of fazzeretti's new role at FCB are being worked out, but he is expected to work with creatives at the sgency to pollah the commorclals for a variory of clients. "I now hope to have an impact on the creative on the Unit and," said Lazzeretti. "I really feel FCB is on the brink of delag some groot things."

AD NOTES

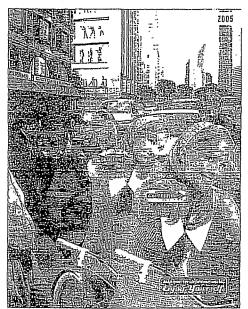
- A source reports Oglivy/Chicago is oliching the Fellowes paper shredder advertising account, now at J.M. Glass & Associates in Bannockburn, With all A ASSOCIATES IN Bannockburn. With all the concerns about identity their, business is said to be good at the Fellowes operation. Oglivy apparently wants in on the action. An Oglivy spokeswoman declined comment
- independent public relations firm Edelman came in at the top of Jack O'Dwyer's annual conting of top public relations firms. But the 2004 results rolations firms. But the 2004 results were compromised, somewhat, by the lact 21 of the nation's top public relations firms, now need by global holding companies, refused to release data about billings and staffing. Edelman, however, reported an HIS percent boost in fees to \$230.4 million in 2004. The blacket have to see the season of t in less to \$250.4 million in 2004. The biggst previous year in recent times was 2000, when billings reached \$238 million. But at the end of 2004. Edelman only employed 1749 people. Compared with 2.319 four years ago.
- * State Farm Insurance is said to be near to signing a multimition-dollar deal to become a lead sponsor of the NCAA national basilethall championship.
- Dan Madolo and Kai Fang have teamed up to create a new Chicago company called Glanthumber5, specializing in a unique photo treatment callizing in a unique photo treatment vide when shooting a TV spot. The company's process hinges on a written treatment that explores the creative concept and the shot to make a print ad stronger through additional and directions. art direction.







TWINS THROUGH THE YEARS



Wrigley brings back dynamic Doublemint duo

uro, Again. The Wm. Wrigley Jr. Co. today b

uro, Aguin.

The Wm. Wrigley Jr. Co. today is announcing the return of one of the chowing gum glearle most familiar icons—well, really two flamost familiar icons. We me talking, of course, about that unabrashedly awast due known as the Doublemint Tripe, first introduced to the public way back in the 1960s. Their last oppoarance on air was in 1998.

For years, the twims sung their hearts out and smiled beactically, while hawking Wrigley's Doublemint branch. But as times changed and the country's more seemed more at odds with such good-natured, innocent ad icana, inovibably the twins were dumped in favor of more contemporary advertising.

But someone at Wrigley apparently desided iconic was better than what paces for contemporary advertising today and made the call to bring back the twins. In a new commercial from BBDO/Chicago called simply We're Sack!"

described as high comp.

Perhaps camp is the only way Wrigley caces bolioved they could soil the twins to today's viewers, but the exceution makes for some jarring justappositions while the twins inquire — in musical (schion — "Whatever happened to simple fun?"

As the twins mull that vering

"Whatever happened to simple fun?"

As the twins mull that voxing question, they hike through some wild situations. A skateboorder does a breathtailing flip and crash lands with a neary thud, but the twins keep singing and smilling as they roll past. They peddle through a yege cless where people are twisted into sheeling positions before the twins finally wind up at an extense motocross event.

The spot ends with one of the twins in classiff with one of the twins in classiff with one of the twins in classiff of the good clean fun. We're Back' is a busy, outrageous piace of work that reminds us of the oqually campy ado for Wrigley's Orbit gum. The Orbit spots feature another blood named Vanesse who is fond of the word "fabuleus."



'Wishes' spot grants LaSalle a sophisticated image

LaSalle Bank takes aspirutional advertising to a new high on Wodnesday with the debut of Wishes, a 60-second commercial from BBDO/Chicago that sots a touchingly strane tone for the bank's new branding campaign. The campaign, which also rolls out in print, outdoor and calling, is keyed to the tarkine 'Making More Possible,' used for all ABN Amnowand banks.

Wishes' is pratty much the amtithesis of everything quirky and commit the bank's former ad agency of meard, Cranso-Krasall/Chicago, cooked up, but in its own dreamy way, BBDO's campaign gives the bank a more sophisticated image, while pressing hard on the themse LoSalle is in business to make wishes come true for its cartinuma.

Set to a genuinely vendorful modd-arting original compessition by Kimo Kamp of Ellas Arts in Los LaSalle Bank takes appirational

Angeles, "Wishes" is a montage of

Angelez, "Wishes' is a montage of people seen making a wish, each in a distinctive way. The opening and closing vignoties are portages the most exquisite of many lovely visuals in this execution.

As the communical begins we see a man standing before a beautiful fountain. He reaches into a sathell and pulls out two jure full of coins, and then stands with his back to the fountain into the fountain. In the final scene we see a young lady on a building rooftep walk to

the edge and open the palm of her hand to reveal three cycleshes As the urban visto stretches for around her and she contemplates her wish, she blows the wisps of hair out of her band and into the wat blue worder.

war blue yonder.

"Wishes" looks to have been put tagether with tender loving care by a team of true advertising rumantes. It projects a glorinusly werm emotional quality that, slan, has grown all the rare in ads today

Lew's view: A-



ls on assignment



EXHIBIT G

Dale Kluga

From: norman bobins@abnamro com

Sent: Wednesday, September 24, 2003 5:38 AM

To: Dale Kluga

Cc: wayne veselsky@abnamro com; terry keating@abnamro com; timothy kaiser@abnamro com

Subject: RE: FW: ABN/LaSalle Trademark Infringement

Dear Dale,

I want to wish you the best of luck on the establishment of a community bank. I think it is a great idea. We would certainly be pleased to act as correspondent. I am sure our people could provide some useful insights and advice. Unfortunately, investing in such a transaction is not consistent with our mandate.

Kindest regards,

Norm

"Dale Kluga" <dale@cobrallc.c

OM>

<dexter@cobrallc.com>

09/23/2003 02:10

<dryan@hinshawlaw.com>
pm

Infringement

To: "Dale Kluga" <dale@cobrallc com>, <norman bobins@abnamro.com>,

cc: <timothy kaiser@abnamro.com>,

<jsmortimer@woodphilips.com>,

Subject: RE: FW: ABN/LaSalle Trademark

Norm,

I am told this morning that the website changes ABN requested were made but that these changes will need to "propagate" through the multiple number of search engines in the worldwide web's system and that the changes will take effect as our website is visited on each respective search engine. Our IT consultant could not guarantee when these changes will show on all the search engines for obvious reasons beyond his or anyone's individual control. I expect but cannot guarantee that the changes will take place by the 10-1-03 deadline.

Now that we have promptly resolved this issue to ABN's satisfaction, would you have interest in participating in our next business venture of establishing a local community bank? Cobra Capital has performed extremely well over its first 3 years of operation including paying off all of our bank debt within 18 months of its conception and is now, and will be hereafter, a net provider of cash. We may borrow periodically but expect to fully rest our \$5 million line on at least a quarterly basis. Our institutional portfolio investors have capacity well in excess of our portfolio needs at least for the near future

If you are interested, please have someone from the bank contact me at 630-573-2000 Dex and I would be happy to discuss our preliminary plans with

them. Our legal firm is Hinshaw & Culbertson and our audit & tax firm is Crowe Chizek. You personally know the partners at both firms

EXHIBIT H

Dale R. Kluga President Cobra Capital LLC Oak Brook, IL. 630-573-2000

----Original Message----

From: timothy kaiser@abnamro.com [mailto:timothy kaiser@abnamro.com]

Sent: Tuesday, July 08, 2003 2:44 PM

To: dale@cobrallc.com; dexter@cobrallc.com Subject: ABN/LaSalle Trademark Infringement

Importance: High

VIA EMAIL (dale@cobrallc.com/dexter@cobrallc.com)

Dale R. Kluga & Dexter S. Tong Cobra Capital LLC

> Re: Trademark Infringement

Dear Mr Kluga and Tong:

I am legal counsel to LaSalle Bank Corporation, a subsidiary of ABN AMRO Holding N V., one of the world's largest and most prominent financial institutions, and parent company of LaSalle Bank National Association, the second largest banking association in Illinois ABN/LaSalle owns and/or uses a host of service and trademarks in the U.S. derived from both "ABN AMRO" and "LaSalle Bank", including "ABN AMRO" (U.S. Pat. & TM Off. reg. no. 1748791, issued January 26, 1993) and "LaSalle Bank" (U.S. Pat & TM Off. reg no 1898288, issued June 6, 1995).

By virtue of ABN/LaSalle's exclusive and continuous use of these marks, and the substantial sums of money expended in connection with the marketing and promotion of the services thereunder, these marks have become widely recognized. ABN/LaSalle's marks constitute valuable intellectual property that is actively monitored and protected.

It has come to our attention that you are operating a website at www.cobrallc.com wherein you claim that "The Cobra Capital business model . was tested at two major money center banks, Continental Bank and ABN LaSalle Bank . . " (emphasis original). Judging by the rest of your website, it is apparent that you are equating Cobra Capital's commercial and bank leasing services with those of ABN AMRO and/or LaSalle Bank. this regard, your suggestion that ABN AMRO or LaSalle "tested" Cobra Capital's leasing services or model, and your implication that ABN AMRO's or LaSalle's leasing model is or was the same as Cobra Capital's is false (not to mention inherently contradictory to your website's many claims that your products and services are "proprietary"), and constitutes false advertising, unfair competition, and trademark infringement and dilution of my clients' marks in violation of the Lanham Act (15 U.S.C. Sec 1051 et seq) and corresponding state trademark and unfair competition law

In light of these facts, we hereby demand that your company immediately and forever cease all use of the marks "ABN AMRO" and "LaSalle Bank", or any variations thereof, including but not limited to the use of the marks in your company's web site. Further, we demand that all tangible materials bearing these marks be destroyed Finally, we demand that your company immediately and forever cease claiming, whether expressly or by implication, to rely on a model tested by or in use at ABN AMRO or LaSalle

Please confirm in writing or by email within 10 days of the date of this message that your company, including any parent, subsidiary, affiliate and related company will comply with the demands set forth in this letter.

Failure to respond to us in a timely and favorable manner will require us to consider all further legal action necessary to protect our valuable intellectual property.

I look forward to hearing from you soon.

Sincerely,

Timothy D. Kaiser

Timothy D. Kaiser Assistant Counsel LaSalle Bank Corporation 135 South LaSalle Street Suite 925 Chicago, Illinois 60603 Ph: (312) 904-5046 Fax: (312) 904-2340

Email: timothy.kaiser@abnamro.com

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EXHIBIT 5

First Amended Report of James T. Berger

Re: Cobra Capital LLC v. LaSalle Bank Corporation et al

First Amended Report of James T. Berger Re: Cobra Capital LLC v. LaSalle Bank Corporation et al

This report focuses on a research study I conducted to determine if a selected sample of bank customers are likely to be confused by the Cobra Capital service mark, "MAKING IMPOSSIBLE POSSIBLE" in view of the LaSalle service mark, "MAKING MORE POSSIBLE." The first amended report includes the tabulation of the survey and the validation report, which resulted in the elimination of eight (8) invalid interviews.

II. PERSONAL BACKGROUND

2. Present Activities. I have been a faculty member at Northwestern
University from 1986 through 2005 and a faculty member at
Roosevelt University since 2001. I am also Principal of James T.
Berger/Market Strategies, a strategic marketing communications
and consulting firm. At Northwestern University, I taught courses in
Principles of Marketing, Integrated Marketing Communications,
Strategic Marketing, and Introduction to Public Relations. At
Roosevelt University's Walter E. Heller College of Business
Administration, I currently teach courses in Advertising, Consumer
Behavior, Personal Selling and Sales Management, Global
Marketing, Marketing Management, and Marketing in Theory and

Practice. I have also previously taught marketing related courses at Northwestern University's Kellogg Graduate School of Management, DePaul University's College of Commerce, The Lake Forest Graduate School of Management, and the University of Illinois at Chicago. I have authored many articles dealing with marketing and other business related issues. A copy of my curriculum vitae, summary of my teaching experience, publications list, billing rate and testimony experience, are attached to this report as Exhibit A.

- 3. Education. I received my Master's Degree in Business

 Administration in 1978 from the University of Chicago Graduate

 School of Business, with concentrations in marketing and finance. I

 also received a Master of Science Degree in Journalism from

 Northwestern University's Medill School of Journalism in 1965, with

 concentrations in the news and editorial sequence, and a Bachelor

 of Arts Degree with a major in journalism from the University of

 Michigan in 1964.
- 4. Prior Experience. I have previously worked as an Account
 Supervisor for two Downtown Chicago advertising agencies, as
 Vice President and Director of Public Relations for another
 Downtown Chicago advertising agency and as Account Supervisor
 for two major Downtown Chicago public relations agencies. I have
 had my own marketing communications consulting practice for

- more than 20 years and have been involved in marketing consulting and survey work for law firms for more than a half dozen years.
- 5. Market Research/Trademark Experience. I also have extensive market research experience, including quantitative and qualitative survey research, and have done both in-person and telephone interviewing in various industries with respect to brands and trademarks. I have also designed and coordinated market research programs, including drafting questionnaires, performing and supervising personal interviews, organizing focus groups, tabulating and evaluating data, and preparing research reports. I was a presenter at a session in March, 2003, before the Minnesota State Bar Association entitled "The Effective Use of Survey Experts and Evidence in Trademark Cases." In addition, I have authored four articles on intellectual property trademark/secondary meaning surveys for INTELLECTUAL PROPERTY TODAY Magazine: (1) "10 Frequently Asked Questions About Intellectual Property Surveys." which appeared in the August, 2003, issue; (2) "Swimming in Shark-Infested Waters," which appeared in the June, 2004, issue; (3) "Creativity Key to Executing Toughest IP Survey Projects," which appeared in July, 2005, and (4) "What IP Attorneys Should Know About Expectations and Costs for Survey Research," which appeared in the April, 2006, issue. I also do extensive freelance writing for magazines and other publications on a variety

- of business-related topics including marketing, marketing communications and trademarks
- 6. Trademark Testifying Experience. I am an expert in strategic marketing, marketing communications and intellectual property surveys with respect to brands and trademarks. Over the last 10 years I have been retained as an expert in three dozen or more lawsuits. In many of those lawsuits the issue was some form of trademark or trade dress infringement. In most of those lawsuits I have given deposition testimony. I also have been involved in matters where the issues were secondary meaning or genericness.

III. RETENTION

6. I was retained in this matter by Alejandro Menchaca, of the Chicago law firm of McAndrews, Held & Malloy, Ltd., attorneys for the plaintiff.

IV. RESEARCH DESIGN

7. In the present matter, I was asked to design and implement a survey conducted by third parties among adults (age 21 and over) who have either accounts or loans with LaSalle Bank in the Chicago area. The technique I used was one-on-one interviews undertaken in research offices in shopping malls. My general contractor was Mid-America Research and research was conducted at the Mid-America Research facilities at Yorktown Shopping Center, Lombard, IL, and the Orland Square Mall in

6/27/2006

Orland Park, IL. Mid-America Research also arranged research to take place at: the Harlem-Irving Shopping Center, Chicago, the Stratford Square Shopping Center in Bloomingdale, IL and the North Point Shopping Center, Arlington Heights, IL. The research was conducted between June 3 and June 10, 2006. A total of 202 interviews took place. Participants received a five dollar (\$5.00) participation incentive. Each interview took approximately two (2) minutes.

- 8. <u>Hypothesis.</u> The hypothesis that we tested was when LaSalle Bank customers were presented with the advertising slogan "MAKING IMPOSSIBLE POSSIBLE," those individuals would indicate the belief that this was the LaSalle Bank advertising slogan
- 9. <u>Instructions to Interviewers</u>. The research began in all three venues with a meeting with the screeners and interview personnel chaired by myself. Interviewer Instructions can be found in **EXHIBIT C**.
- 10. Screening Process. To qualify the respondent: (1) had to be at least 21 years of age; (2) had to have a present account or loan with LaSalle Bank; (3) could not have been interviewed for another survey within the last six months; (5) could not work for an advertising agency, marketing research firm, bank or financial institution or have anyone in his/her household who works for an advertising agency, marketing research firm, bank or financial institution; (6) have eyeglasses or hearing aid with them if they

- regularly used such devices. (The screening document can be found in **EXHIBIT C**).
- 11. The Interview Process. The interview questionnaire can be found in **EXHIBIT D**. Participants were seated at a table. The interviewer showed the participant three different FLASH CARDS (See EXHIBIT E). The first was "LION POWER;" the second was "WORKING HARD TO BE THE ONLY BANK YOU'LL EVER NEED;" and the third was "MAKING IMPOSSIBLE POSSIBLE." After each flash card was shown, the participant was asked: "Do you know what bank or financial institution is associated with this slogan?" If the respondent answered "No or Don't Know" they were shown a listing of nine banks and then asked "Here is a listing of banks. Which of these, if any, do you believe is identified with this slogan." The three banks – Harris Bank, 5th 3rd Bank, and LaSalle Bank have a major presence in the Chicago. Each bank has over 100 branches in Chicago and its suburbs. At the five venues, a total of 2,753 people were approached. Of those, 202 qualified for the survey. This is an incidence of 7.3 percent. See Exhibit G for the Contact Disposition Report.
- 12. <u>Validation.</u> Suburban Research, a firm based in Ridgefield New Jersey, validated the survey. The results of the validation report can be found in **Exhibit H.** Based on the validation, eight (8) interviews were eliminated from the survey.

Tabulations reveal that 47 answered "LaSalle" to question 3.a. or 3.b. which shows a confusion rate of 24.2 percent. Applying an error factor of plus or minus 7 percent based on a survey universe of approximately 200, this means that there is a 95 percent probability that the actual level of confusion lies between

17.2 percent and 31.2 percent. Based on these esults, one can apply

commonly accepted confusion metrics. According to McCarthy on

13. Results of the Survey. Tabulations are included in Exhibit I.

Trademarks:

"Generally, figures in the range of 25 percent to 50 percent have been viewed as solid support for a finding of likelihood of confusion....The Second Court found that a 15-20 percent rate corroborates a finding of likely confusion.

--McCarthy on Trademarks, 6/04, Page 32-326-327.

It is my opinion that this survey shows that a significant level of confusion exists among present customers of LaSalle Bank in the Chicago area between the LaSalle marketing slogan, "Making More Possible" and the Cobra slogan, "Making Impossible Possible."

James T. Berger

EXHIBIT A

CURRICULUM VITAE

James T. Berger

IP Litigation Services & Surveys: Trademarks/Brands/Marketing; Marketing Consultant; Free-Lance Writer; University Instructor

> 1604 Chicago Avenue - Suite 4, Evanston, IL 60201 847-328-9633 Fax 847-328-9638 jberger@jamesberger.net WEB:www.jamesberger.net

EDUCATION

- MBA University of Chicago, Graduate School of Business, concentrations in marketing and finance.
- MS Northwestern University, Medill School of Journalism, concentration in news/editorial sequence.
- BA University of Michigan, College of Literature, Science and the Arts, major in journalism.

PROFESSIONAL EXPERIENCE

MARKET STRATEGIES, Chicago. Northbrook and Evanston, IL (1983 to present) Principal of this marketing services/consulting firm, which specializes in:

- Strategic marketing planning including creating written market plan documents.
- Implementing marketing programs.
- Integrated marketing communications services including advertising, public relations, sales promotion, direct mail.
- Project management including building and directing creative and production teams to execute marketing plans and specific tasks.
- Helping clients develop and maintain business relationships.

As a "hands-on" consultant, I help clients develop strategies and programs as well as assist in the implementation. The firm concentrates on business-to-business marketing with specific focus on financial services, accounting and consulting services, commercial real estate, eldercare, office technology, manufacturing and distribution. Concurrent with the management of Market Strategies, I became involved with::

THE INVESTOR RELATIONS COMPANY, Northbrook, IL (June 1998 to July 1999) As Senior Vice President, I was involved in the full array of Investor Relations activities including account management; working with the financial press including magazines, newsletter and wire services; direct contacts with analysts and brokers; and writing of financial news releases, quarterly and annual reports, profiles and fact sheets.

THE FINANCIAL RELATIONS BOARD, INC., Chicago, IL (April 1997 to June 1998) As an Account Manager for this large, national investor relations firm, I:

- Coordinated account service, market intelligence and media activities.
- Created investment profiles and fact sheets; developed and wrote annual reports, quarterly earnings releases and other news releases.

STERN WALTERS/EARLE LUDGIN, Inc., Chicago, IL (1980-83) Vice President -- Account Supervisor:

- Account manager for Associates Commercial Corporation account, a commercial finance company with advertising billings in excess of \$7 million.
- Account manager for Sears, Roebuck & Co. Contract Sales Group division.
- Developed marketing strategies, planning and account management.

THE WITTLEDER COMPANY, Inc., Chicago, IL (1976-80) Vice President -- Account Supervisor:

- Created and implemented marketing strategies and programs.
- Clients involved in office products and services, data systems, micrographics, commercial real estate, automotive aftermarket and financial services.

BRAND ADVERTISING, Inc., Chicago, IL (1973-76) Vice President -- Director of Public Relations:

- Responsible for firm's public relations profit center.
- Programming, planning, client and media contact, writing and editing
- Active in new business development.
- Clients involved in automotive aftermarket, industrial equipment, agriculture.

GOLIN/HARRIS COMMUNICATIONS, Inc., Chicago, IL (1971-73) Account Supervisor for this large public relations agency:

- Worked on McDonald's restaurants, agency's major account.
- Created national model awareness program for Chicagoland market.
- Managed McDonald's involvement in public affairs, ecology, energy conservation, labor relations and the inner city.
- Involved in financial relations and marketing-support activities.

EARLY EXPERIENCE

Began career as copy, wire and make-up editor for CHICAGO DAILY NEWS. Moved into corporate public relations as editor of an employee publication for ILLINOIS BELL TELEPHONE COMPANY in Chicago and Springfield, IL. As a publicity specialist for MORTON INTERNATIONAL INC., I became involved in the consumer, industrial, institutional, automotive and agricultural markets. My first experience in agency public relations was with THE PUBLIC RELATIONS BOARD, INC., (now known as PORTER NOVELLI), first as an account executive and later as an account supervisor.

PROFESSIONAL MEDIA EXPERIENCE

- Copy Editor for Chicago Daily News, Chicago, IL
- Editor and General Assignment Reporter for The Patriot Ledger, Quincy, MA
- Correspondent for United Press International in Ann Arbor, MI
- Part-time general assignment reporter for *Pioneer Press* newspapers, Wilmette and Highland Park II.
- Free-lance columnist for Homelife section of Chicago Sun Times

ARTICLES PUBLISHED

Intellectual property litigation-related articles:

— "10 Frequently Asked Questions about Intellectual Property Litigation Surveys" published in the August 2003 issue of *Intellectual Property Today*.

- "Swimming in Shark-Infested Waters," published in June 2004 issue of *Intellectual Property Today*.
- "Creativity Key to Executing Toughest IP Survey Projects," published in July 2005 issue of *Intellectual Property Today*.
- "What IP Attorneys Should Know About Expectations and Costs For Survey Research," published in April 2006 issue of *Intellectual Property Today*.

Marketing communications-related articles published in:

- Crain's Chicago Business, a weekly business publication.
- Services Marketing Today, published by the American Marketing Association
- Talking To The Boss, a weekly business publication.
- University of Chicago Graduate School of Business alumni magazine.
- Your Business, a quarterly magazine published for GE Capital by Baumer Financial Publishing, Chicago.
- Independent Business, a monthly magazine published by Group IV Communications, Thousand Oaks, CA.

Business-related articles in published in:

- Active Times
- Business Life
- Office Dealer
- Office System
- Chicago Sun-Times
- Dow Jones Business Employment Weekly
- Texas Realtor
- Multifamily Executive
- Office and Industrial Properties
- Real Estate Profiles
- Kiwanis Magazine
- The Rotarian
- Executive Decision
- Home Business Journal
- Business Sense
- Real Estate Chicago
- American Fitness
- Area Development
- Real Estate Chicago
- Grid
- Plants, Sites & Parks
- Journal of Property Management
- Commercial Investment Real Estate
- Crain's Chicago Business
- Tax Credit Advisor

TEACHING EXPERIENCE

NORTHWESTERN UNIVERSITY

Kellogg Graduate School of Management

- Business Marketing -- A graduate level course focusing on industrial and business-to-business marketing principles and cases.

School of Continuing Studies

- Principles of Marketing -- An introductory survey course that covers basic principles including market research.
- Strategic Marketing: Cases in Decision-Making -- A more advanced, case-method course.
- Business-to-Business Marketing -- A course that explores the differences between consumer marketing and business marketing.
- Introduction to Public Relations -- An introductory course that focuses on the various facets of public relations and publicity.
- Integrated Marketing Communications A course that I created that focuses on the synergies of coordinating all the promotional blend elements.

ROOSEVELT UNIVERSITY

Walter E. Heller College of Business Administration

Nominated for ADJUNCT FACULTY PERSON OF THE YEAR AWARD in 2005/06.

- Marketing in Theory and Practice -- A graduate level course that covers basic principles of marketing and market research.
- Selling and Sales Management -- An undergraduate course focusing on consultative selling and the management of the sale force.
- Consumer Behavior -- An undergraduate course that explored the how's and why's of consumer purchasing.
- Introduction to Advertising -- An undergraduate course focusing on advertising, sales promotion and integrated marketing communications.
- International Marketing Analysis -- A graduate level course that probes how foreign companies market in the United States and how domestic companies market abroad.

UNIVERSITY OF ILLINOIS AT CHICAGO

- Advertising and Sales Promotion -- An undergraduate course that introduces students to the basic principles of advertising.
- New Product Management -- An undergraduate course focusing on the new product development and marketing process.

DE PAUL UNIVERSITY

College of Commerce -- Graduate Level

- Marketing Strategy -- A case-oriented course focusing on decision-making.
- Industrial Marketing -- A course utilizing cases and text that concentrates on industrial and business-to-business marketing.

College of Commerce -- Undergraduate Level

- Principles of Marketing -- A basic, survey course that introduces all the College of Commerce students to marketing.
- Marketing Management -- A second-tier course that uses cases to illustrate basic marketing principles.
- Introduction to Advertising -- A course for marketing majors that introduces students to

basic advertising.

- Industrial Marketing -- A course for marketing majors focusing on industrial and business-to-business marketing.
- Personal Selling -- A course for marketing majors that concentrates on consultative selling.

LAKE FOREST GRADUATE SCHOOL OF MANAGEMENT

 Marketing Management -- An executive graduate-level course that uses cases and a major team project to introduce students to the principles of marketing and marketing management.

MINNESOTA STATE BAR ASSOCIATION

Continuing Legal Education

- Faculty member for "The Effective Use of Survey Experts and Evidence in Trademark Cases." Minneapolis State Bar Association, Minneapolis, MN, March 7, 2002.

LITIGATION EXPERIENCE

I have been deposed in the following cases: (side who retained me in BOLD)

Allan J. DeMars, as Trustee for Weisser Eyecare, Inc., v. NBD Highland Park, October 12, 1996.

Black & Decker (U.S.) Inc., Black & Decker Inc., and The Black & Decker Corporation v. Pro-Tech Power Inc., P&F Brother Industrial Corporation and Nu-Way Machinery Corporation, February 5, 1998 And March 5, 1998.

Euromarket Designs, Inc., dba Crate & Barrel Limited v Miriam Peters and Point Blank Multimedia, August 3, 2000.

Atlas Electric Devices Co. v. Q-Panel Lab Products Corporation, April 26, 2001.

Motor Werks Partners, L.P. v. BMW of North America, June 11, 2001.

Sparks & Crain v. AT&T and Lucent Technologies, February 18, 2002.

Native American Arts v. Earth Dweller, Ltd., and The Waldron Corporation, April 5, 2002.

Heartland Corporation v. Don Siphers et al., June 25, 2002.

Master Tech Products, Inc., v. Prism Enterprises, Inc., September 11, 2002.

Mansfield Plumbing Products L.L.C. v. Mariner Partners, Inc., et al., March 4, 2003.

Horizon Health Services, Inc. v. Allied National, Inc. et al, October 25, 2004.

S&M Nutec, L L C. v. T.F.H. Publications, Inc., January 16, 2005.

Century 21 Real Estate v. Century Surety Co., March 1, 2005.

Midwest Canvas Corp. v. Nationwide Tarps, Inc., March 17, 2005.

Seed Lighting Design Co. LTD v. Home Depot, Trend Lighting, Corp and Hampton Bay Fan & Lighting Company, July 14, 2005.

Dioptics Medical Products, Inc. v. PR Trading Company D/B/A/ Polar Ray Sunglasses Corporation, August 13, 2005.

True & Dorin Medical Group v. Leavitt Medical Associates, et al, September 10, 2005

Edina Realty v. TheMLSonline.com, Inc., Oct., 7, 2005.

Kevin Trudeau et al v. George Lanoue et al, November 21, 2005

Dioptics v. PR Trading Company, Feb. 17, 2006.

BILLING RATE (FOR EXPERT WITNESS SERVICES)

\$300 per hour.

EXHIBIT B

INTERVIEWER INSTRUCTIONS Bank Mall Survey

A, Research Objectives

To determine consumer awareness of bank marketing slogans.

B. Important Information

THE SURVEY QUESTIONNAIRE IS A RELATIVELY SHORT QUESTIONNAIRE. BE SURE TO READ EVERY QUESTION EXACTLY AS WRITTEN ON THE SURVEY QUESTIONNAIRE.

Record all answers to open-ended questions verbatim, exactly as stated by the respondent.

Any instructions WHICH ARE IN ALL CAPITALIZED LETTERS and are in a box are for your own guidance and should *NOT* be read to the respondent.

C. Sample

This survey is to be conducted among men and women, age 21 and above. (Screener Questionnaire [SQ] QUESTION A.)

To qualify for the interview, the respondent must indicate that he or she:

- Is a current customer (i.e. has an account of some form) at LaSalle Bank.
- However, no interview may be conducted with anyone who:
- Was interviewed for another survey during the past six months (SQ QUESTION C)
- Works for, or has a household member who works for, an advertising agency, marketing research firm, bank or financial institution. (SQ QUESTION D)
- Usually wears eyeglasses, contact lenses or a hearing aid and does not have them along or refuses to use them. (SQ QUESTIONS F, G)

If a respondent does not qualify for an interview based on the qualifications above, thank him/her for their time. Circle the next available number adjacent to the reason for termination, *located on the last page of the SQ*. The first termination should result in a circle around the number one (1), the next termination should result in a circle around number two (2) and so on.

D. Recruiting Respondents

Respondents are to be recruited in the mall. A qualified respondent must be taken into the interviewing area for the Survey Questionnaire.

When recruiting, approach every male and female person who passes the location where the research company is recruiting who appears to be over 21 years old. Do so on a systematic and non-judgmental basis except as to age. Do not select potential respondents on the basis of their appearance, demeanor, or apparent willingness to be interviewed.

E. Screening Questionnaire (SQ)

You need *NOT* record answers to the qualification questions on the SQ. Re-use the SQ until you find a qualified respondent.

If the respondent does *NOT* meet the qualifications for a full interview, the only information to be recorded is a circle adjacent to the appropriate reason for termination (on the last page of the SQ).

If a respondent is qualified and ready to proceed to the interviewing area:

- Record the respondent's name on the last page of the SQ.
- Have the research center's screening person sign his/her name on the last page of the SQ.
- Circle the age of the respondent on the front page of the SQ.

Then walk the respondent to the research center interviewing office. If another interviewer is going to complete the Survey Questionnaire, introduce the respondent to that interviewer.

Do not — under any circumstances — give the Survey Questionnaire to the respondent. (THE RESPONDENT SHOULD NEVER BE ABLE TO READ THE CONTENT OF THE IN-OFFICE QUESTIONNAIRE.)

NOTE: WE WILL VALIDATE UP TO 100% OF THE INTERVIEWS IN THIS STUDY

F. Survey Questionnaire

<u>Initial Instruction.</u> Request respondent to sit down and make himself or herself comfortable. Read all questions and instructions exactly as written. <u>Before the interview begins</u>, obtain the name (correct spelling) and phone number of the respondent.

G. Recording Answers

If the respondent's answer to a question is fairly long and he or she is speaking too rapidly, request the respondent slow down by saying:

"I want to record your answer correctly, word for word. Could you speak a little slower, so that I can record everything you are saying."

Please record all answers in pencil. In the event you make a mistake when recording an answer, cross out the incorrect information and add the correct response. Do not erase.

After you have completed each interview, you should always — <u>ALWAYS</u> — review the entire Survey Questionnaire to make sure you have:

- Provided an answer to every question which should have been asked.
- Recorded any open-ended questions fully in the exact words spoken by the respondent.

H. Respondent Completion Form

After the interview is completed, request the respondent to *sign* the Respondent Completion Form and to indicate his/her address and telephone number. (The Respondent Completion Form should be signed right after the respondent is paid the participation fee.)

The Respondent Completion Form should have a list of all the completed interviews. The name on the last page of the Survey Questionnaire and the telephone number should match the name and telephone number on the Respondent Completion Form. The SQ should be stapled to the In-Office Questionnaire.

SIGN THE INTERVIEWER CERTIFICATE ON THE LAST PAGE OF THE IN-OFFICE QUESTIONNAIRE AND FILL IN THE DATE THE INTERVIEW WAS COMPLETED.

EXHIBIT C

SCREENING QUESTIONNAIRE BANK MALL SURVEY

	V
	Venue
GENDER OF RESPONDENT (circle answer)	AGE OF RESPONDENT (circle answer)
Female Male	Under 21 21 and over Under 21 21 and over
AGE IF RESPONDENT DOES	AND FEMALES AGE 21 AND OLDER. CONFIRM NOT SPEAK ENGLISH, TERMINATE. CIRCLE NEXT RECORD OF TERMINATIONS ON LAST PAGE OF IAIRE.
 I am conducting a s We do not sell anvtl 	ning. This is strictly a marketing research study. participate and you qualify, we will pay you a
A. We want to intervie need to ask you ho	w a cross-section of men and women. Therefore I w old you are. What is your age?
Under 21 years 21 years old and ove	(IF UNDER 21 er TERMINATE)
IF BELOW 21 YEARS OF AGE UNDER RECORD OF TERMIN QUESTIONNAIRE.	, TERMINATE. CIRCLE NEXT AVAILABLE NUMBER ATIONS ON LAST PAGE OF THIS SCREENING
various banks. The	w people who have accounts and/or loans with erefore, let me ask you: At what banks or financial current have accounts and/or loans.
IF HE/SHE DOES NOT M NEXT AVAILABLE NUM 3 OF THIS SCREENING	ENTION LA SALLE BANK <u>TERMINATE</u> . CIRCLE BER UNDER RECORD OF TERMINATIONS ON PAGE QUESTIONNAIRE

C. Incidentally, have you been interviewed for any consumer survey during the past six months?

IF 'YES" TO RECENT INTERVIEW, <u>TERMINATE</u>. CIRCLE NEXT AVAILABLE NUMBER UNDER RECORD OF TERMINATIONS ON PAGE 3 OF THIS SCREENING QUESTIONNAIRE.

CREENING QUESTIONNAIRE.
D. Do you — or anyone in your household — work for:
A marketing research firm An advertising agency A bank or financial institution.
IF 'YES' TO ANY OF THE ABOVE, <u>TERMINATE</u> . CIRCLE NEXT AVAILABLE NUMBER UNDER RECORD OF TERMINATIONS ON PAGE 4 OF THIS SCREENING QUESTIONNAIRE.
E. Do you usually wear eyeglasses or contact lenses when reading?
(If "YES," ASK) Do you have glasses or contact lenses with you today? I would ask you to use them now.
F. Do you usually use a hearing aid while engaged in normal conversation?
(IF "YES," ASK). Do you have your hearing aid with you today? I would really appreciate if you would use it now).
IF RESPONDENT USUALLY WEARS GLASSES OR CONTACTS OR USUALLY USES A HEARING AID FOR NORMAL CONVERSATION, BUT DOES NOT HAVE THESE DEVICES WITH THEM OR REFUSES TO USE THEM, TERMINATE. CIRCLE NEXT AVAILABLE NUMBER UNDER RECORD OF TERMINATIONS ON PAGE 4 OF THIS SCREENING QUESTIONNAIRE.
G. The rest of the interview will take only a few minutes. However, I'd like you to accompany me into a nearby room.
ESCORT RESPONDENT TO THE INTERVIEWING ROOM.
IF RESPONDENT REFUSES TO COMPLETE INTERVIEW, <u>TERMINATE</u> . CIRCLE NEXT AVAILABLE NUMBER UNDER RECORD OF TERMINATIONS ON PAGE 4 OF THIS SCREENING QUESTIONNAIRE.
WHEN SCREENER AND RESPONDENT ENTER THE RESEARCH CENTER, SAY:
H. As I mentioned before, my name is What is your name?

RECORD RESPONDENT'S NAME BELOW. THEN, HAND SCREENING QUESTIONNAIRE TO OTHER INTERVIEWER, IF OTHER INTERVIEWER IS CONDUCTING THE IN-OFFICE PORTION OF THE INTERVIEW.

Respondent's name											
Respondent's Phone Number											
R	ECO	RD O	F TEI	RMIN	ATIO	NS					
DOES NOT SPEAK ENGLISH	1	2	3	4	5	6	7	8	9	10	
A. UNDER 21	1	2	3	4	5	6	7	8	9	10	
B. DOES NOT HAVE ACCOUNTS OR LOANS WITH LASALLE BANK	1	2	3	4	5	6	7	8	9	10	
C. RECENT INTERVIEWS	1	2	3	4	5	6	7	8	9	10	
D. DISQUALIFIED OCCUPATION	1	2	3	4	5	6	7	8	9	10	
E. NO EYEGLASSES/ LENSES/ HEARING AID	1	2	3	4	5	6	7	8	9	10	
G. REFUSED REMAINDER OF INTERVIEW	1	2	3	4	5	6	7	8	9	10	
SCREENER CERTIFICATE I hereby certify that all the information was obtained by me from the respondent named above and was recorded accurately. The interview was completed: ON (DATE)											
SCREENER'S NAME (PRINT										negorium y	
SCREENER'S SIGNATURE											

STAPLE SCREENING QUESTIONNAIRE, IN-OFFICE QUESTIONNAIRE AND RESPONDENT COMPLETION FORM TOGETHER. MAKE SURE YOU RECORDED THE LOCATION OF THIS INTERVIEW AND THE GENDER AND AGE OF RESPONDENT ON FRONT OF THIS SCREENING QUESTIONNAIRE. BE SURE YOU HAVE WRITTEN RESPONDENT'S NAME AT THE TOP OF THIS PAGE.

EXHIBIT D

BANK MALL SURVEY QUESTIONNAIRE —

THE INTERVIEWEE AND INTERVIEWER ARE SEATED AT A DESK. THE INTERVIEWER FIRST SHOWS THE SUBJECT THE FIRST ADVERTISING SLOGAN ON A FLASH CARD. LEAVE FLASHCARD ON THE TABLE THROUGH QUESTION 1 (2) AND THEN REMOVE.

		VER. DO YOU KNOW WHAT BANK OR FINANCIAL INSTITUTION FIED WITH THIS SLOGAN.
	YES	NODON'T KNOW
	(1)	If YES, WHAT IS THE NAME OF THE BANK OR FINANCIAL INSTITUTION?
	(2)	IF NO, HERE IS A LISTING OF SOME BANKS. WHICH OF THESE, IF ANY, DO YOU BELIEVE IS IDENTFIED WITH THIS SLOGAN.
SLOC	AN ON A	WER NEXT SHOWS THE SUBJECT THE SECOND ADVERTISING A FLASH CARD. LEAVE FLASHCARD ON THE TABLE THROUGH 2) AND THEN REMOVE.
2	WORKIN	G HARD TO BE THE ONLY BANK YOU'LL EVER NEED. DO YOU HAT BANK OR FINANCIAL INSTITUTION IS IDENTIFIED WITH
	YES	NODON'T KNOW
	(1)	If YES, WHAT IS THE NAME OF THE BANK OR FINANCIAL INSTITUTION?
	(2)	IF NO, HERE IS A LISTING OF BANKS. WHICH OF THESE, IF ANY, DO YOU BELIEVE IS IDENTFIED WITH THIS SLOGAN.

THE INTERVIEWER NEXT SHOWS THE SUBJECT THE THIRD ADVERTISING SLOGAN ON A FLASH CARD. LEAVE FLASHCARD ON THE TABLE THROUGH QUESTION 1 (2) AND THEN REMOVE.

3. <i>MAKING I</i> FINANCIA	MPOSSIBLE POSSIBLE. DO YOU KNOW WHAT BANK OR IL INSTITUTION IS IDENTIFIED WITH THIS SLOGAN.
YES	NODON'T KNOW
(1)	If YES, WHAT IS THE NAME OF THE BANK OR FINANCIAL INSTITUTION?
(2)	IF NO, HERE IS A LISTING OF BANKS. WHICH OF THESE, IF ANY, DO YOU BELIEVE IS IDENTFIED WITH THIS SLOGAN.
	THANK YOU VERY MUCH
Interviewer's Nan	ne
Date	

LONPOVER

WORKING HARD TO BE THE ONLY BANK YOU'LL EVER NEED

MAKING IMPOSSIBLE POSSIBLE

EXHIBIT F — Bank List

Bank of America Charter One Bank Chase Bank Citoank Cole Taylor Bank 5th 3rd Bank Harris Bank LaSalle Bank U.S. Bank

EXHIBIT G

Contact Disposition Report Bank Slogan Study

	Total	Orland	Yorktown	Stratford	Harlem Irving	North Point
Contact	2753	1201	585	297	600	70
Term -Age	83	26	21	21	14	1
Term -Not LaSalle	2224	991	515	151	499	68
Customer						
Term - Past Participant	59	20	10	16	12	1 1
Term - Security	39	5	28	4	2	0
Term -Qualified Refusal	19	8	11	0	0	0
Completes	202	106	28	30	31	7
Incidence	7.3%	8.9%	4.8%	10.1%	5.2%	10%

Exhibit H

VALIDATION REPORT



579 Franklin Turnpike Ridgewood, NJ 07450

June 23, 2006

Mr. James T. Berger Market Strategies 1604 Chicago Avenue – Suite 4 Evanston, Illinois 60201

Dear Mr. Berger.

A one hundred percent validation check was attempted of those who participated in the La Salle Bank Study. The purpose of the validation check was to determine whether each of the interviews conducted was valid. Validity is defined by the respondents answering each of the questions that qualified them as appropriate respondents the same way on the validity check as they did when originally intercepted and screened on a shopping mall. Normally, a 40 percent validation is deemed acceptable. However, when several interviews from one facility turned out to be invalid, we agreed at your request to do a 100 percent validation.

Suburban Associates routinely conducts validation studies on survey research for which they were not data collectors. Our firm was provided with listings (respondent names, phone numbers and interviewer names). Our validation interviewers validated respondent's initial statements as to:

Gender
Age (21 years old and older)
Banks or financial institutions where the respondent currently has accounts or loans

The results of the validation check were:

- 202 called one or more times
- 69 interviews were verified to be valid.
- interviewees could not be contacted after three (3) attempts due to not being at home/answering machine.
 - 8 interviews were determined to be invalid. These interviews did not validate because in each instance the individual contacted said he/she

- did not have an account or loan at LaSalle Bank. When they were originally interviewed, the interviewer listed LaSalle Bank as a bank or financial institution where the respondent had an account or loan. Our recommendation is to eliminate these interviews and tabulate on the basis of 194 interviews.
- interviews were found to be either wrong number or no such number. This is a normal percentage in surveys such as this dealing with banks and/or financial institutions.
- phone number given to interviewer was disconnected. Again, this is normal for surveys of this type.
- 3 interviews were terminated because the interviewee hung up the phone
- 2 interviewees refused to give a phone number at the time they were surveyed

Based on our experience, we find these results fit within commonly accepted standards and in our opinion the survey passed its test for validity.

Sincerely,

Arlene Hausner Validation Supervisor

Mall	Comp inter	Interviewer	Good Validation	Refused to answer	Not Qualified	Wrong #/No Such Person	Disc Phone	No Phone Given	Open - Not reached after 2+ attempts
STRATFORD SQUARE	4 18	Allen Myler Jared	1 5	0 0	1 3	0 2	0 4	0 0	2
	1 7	Sathorne Kyle G Sam Katz	1 1	0 0	0 0	0 0	0 0	0 0	0 6
HARLEM	7	Michelle Cigrano	3	0	0	1	0	0	3
IRVING SQUARE	18	Peg Abriano	9	0	1	1	0	0	7
JOHNE	5	Sherri Melchor	2	0	0	0	0	0	3
	1	Sue Piacenza	0	1	0	0	0	0	0
NORTHPOINT SHOPPING CENTER	- 4 1	Amy Teller Cathy Duval	1 0	0 0	0 0	1 0	0 0	0 0	2 1
CLIVILIN	2	Mary Ann Smith	1	0	0	0	0	0	1
YORKTOWN	7	Daina Veiglemanis	1	0	0	3	1	0	2
	12 6	Joe Bilr Lexi	5 1	0 0	0	1 0	2 0	0 0	4 5
	3	Veiglemanis Nick Sabatin	i 1	0	0	0	1	0	1
ORLAND PARK	3	A.Jare	2	0	0	0	0	0	1
PANN	10 27 2 16 13	Arlene Hall Joan Yutka J S Rogers Karen Bailer Lorraine Jancik	2 11 0 5 6	1 0 0 0 0	0 2 0 0	0 1 0 3 0	0 6 2 1 0	0 0 0 0	7 7 0 7 7
	12 23	Nancy Lee Sandy Puff	4 7	0 1	0	2 1	1 6	0 2	5 5
COMPLETED	202		69	3	8	16	24	2	80

date: 6/22/06

Exhibit I

TABULATIONS

TABLE OF CON	TENTS
Page 1	
Page 2 banks.	.B. We want to interview people who have accounts and/or loans with various
currently	Therefore, let me ask you: At what banks or financial institutions do you
carrencry	have accounts and/or loans?
Page 3	.1. LION POWER. Do you know what bank or financial institution is identified with this
-	.1.1. If yes, what is the name of the bank or financial institution?
	.1.2. If no, here is a listing of some banks. Which of these, if any, do you believe is identified with this slogan?
Page 6	.1.1-2. Banks identified with slogan: LION POWER Summary
	.2. WORKING HARD TO BE THE ONLY BANK YOU'LL EVER NEED. Do you know what bank or financial institution is identified with this
slogan?	.2.1. If yes, what is the name of the bank or financial institution?
Page 9	.2.2. If no, here is a listing of the banks. Which of these, if any, do you believe is identified with this slogan?
Page 10 YOU'LL EVER	2.1-2. Banks identified with slogan: WORKING HARD TO BE THE ONLY BANK NEED Summary
Page 11	3. MAKING IMPOSSIBLE POSSIBLE. Do you know what bank or financial institution is identified with this
slogan?	
	3.1. If yes, what is the name of the bank or financial institution?
Page 13	3.2. If no, here is a listing of the banks. Which of these, if any, do you believe is identified with this slogan?
Page 14	3.1-2. Banks identified with slogan: MAKING IMPOSSIBLE POSSIBLE Summary

Page 1

Gender

	Total
Total	194 100%
Female	117 60.3%
ма1е	77 39.7%

Page 2

B. We want to interview people who have accounts and/or loans with various banks.

Therefore, let me ask you: At what banks or financial institutions do you currently have accounts and/or loans?

	Total
Total	194 100%
LaSalle Bank	194 100%

31

Page 3

LION POWER.
 Do you know what bank or financial institution is identified with this slogan?

	Total
Total	194 100%
Yes	142 73.2%
No	44 22.7%
Don't know	8 4.1%

Page 4

1.1. If yes, what is the name of the bank or financial institution?

	Total
Total	142 100%
Harris Bank	124 87.3%
LaSalle Bank	12 8.5%
Washington Mutual	2 1.4%
Mid America Bank	1 0.7%
Cole Taylor Bank	0.7%
midwest Bank	0.7%
ING	0.7%

Page 5

	Total
Total	44 100%
Harris Bank	15 34.1%
LaSalle Bank	9 20.5%
Bank of America	9.1%
Chase Bank/Bank One	3 6.8%
Cole Taylor Bank	2 4.5%
Charter One Bank	1 2.3%
Fifth Thrid Bank	1 2.3%
U.S. Bank	2.3%
Don't Know	8 18.2%

Page 6

1.1-2. Banks identified with slogan: LION POWER Summary

		LION POWER		
	Total	Yes	No	Don't Know
Total	194 100%	142 100.0%	44 100%	8 100.0%
Harris Bank	144 74.2%	124 87.3%	15 34.1%	5 62.5%
LaSalle Bank	21 10.8%	12 8.5%	9 20.5%	
Bank of America	4 2.1%	-	4 9.1%	-
Chase Bank/Bank One	3 1.5%	-	3 6.8%	-
Cole Taylor Bank	3 1.5%	1 0.7%	2 4.5%	-
Washington Mutual	1.0%	2 1.4%	-	-
Fifth Thrid Bank	0.5%	-	1 2.3%	-
U.S. Bank	0.5%	-	1 2.3%	-
Mid America Bank	0.5%	0.7%	-	-
Charter One Bank	0.5%	-	1 2.3%	-
Midwest Bank	0.5%	0.7%		-
ING	0.5%	0.7%	-	-
Don't Know	5.7%	•••	8 18.2%	3 37.5%

2. WORKING HARD TO BE THE ONLY BANK YOU'LL EVER NEED.

Do you know what bank or financial institution is identified with this

slogan?

	Total
Total	194 100%
Yes	58 29.9%
No	113 58.2%
Don't know	23 11.9%

Page 8

2.1. If yes, what is the name of the bank or financial institution?

	Total
Total	58 100%
LaSalle Bank	24 41.4%
Fifth Thrid Bank	15 25.9%
Chase Bank/Bank One	7 12.1%
Citibank	7 12.1%
Harris Bank	2 3.4%
Bank of America	2 3.4%
National City	1 1.7%

Page 9

2.2. If no, here is a listing of the banks.
Which of these, if any, do you believe is identified with this slogan?

	Total
Total	113 100%
Citibank	24 21.2%
Bank of America	20 17.7%
LaSalle Bank	18 15.9%
Chase Bank/Bank One	13 11.5%
Fifth Thrid Bank	12 10.6%
Harris Bank	4 3.5%
Charter One Bank	4 3.5%
U.S. Bank	4 3.5%
Cole Taylor Bank	2 1.8%
Don't Know	12 10.6%

Page 10

2.1-2. Banks identified with slogan: WORKING HARD TO BE THE ONLY BANK YOU'LL EVER NEED Summary

		WORKING HARD TO BE THE ONLY BANK YOU'LL NEED		
	Total	Yes	No	Don't Know
Total	194 100%	58 100.0%	113 100%	23 100.0%
LaSalle Bank	44 22.7%	24 41.4%	18 15.9%	2 8.7%
Citibank	34 17.5%	7 12.1%	24 21.2%	3 13.0%
Fifth Thrid Bank	30 15.5%	15 25.9%	12 10.6%	3 13.0%
Bank of America	24 12.4%	2 3.4%	20 17.7%	2 8.7%
Chase Bank/Bank One	23 11.9%	7 12.1%	13 11.5%	3 13.0%
Harris Bank	7 3.6%	2 3.4%	4 3.5%	4.3%
U.S. Bank	5 2.6%	_	4 3.5%	4.3%
Charter One Bank	4 2.1%	-	4 3.5%	-
Cole Taylor Bank	2 1.0%	-	2 1.8%	-
National City	0.5%	1 1.7%	-	~
Don't Know	20 10.3%	-	12 10.6%	8 34.8%

3. MAKING IMPOSSIBLE POSSIBLE.

Do you know what bank or financial institution is identified with this slogan?

	Total
Total	194 100%
Yes	52 26.8%
No	118 60.8%
Don't know	24 12.4%

Page 12

 $\,$ 3.1. If yes, what is the name of the bank or financial institution?

	Total
Total	52 100%
LaSalle Bank	35 67.3%
Chase Bank/Bank One	8 15.4%
Citibank	5 9.6%
Bank of America	2 3.8%
Charter One Bank	1 1.9%
Mid America Bank	1.9%

Page 13

3.2. If no, here is a listing of the banks. Which of these, if any, do you believe is identified with this slogan?

	Total
Total	118 100%
Citibank	20 16.9%
Bank of America	17 14.4%
Chase Bank/Bank One	16 13.6%
LaSalle Bank	9.3%
Cole Taylor Bank	9 7.6%
Charter One Bank	7 5.9%
Harris Bank	5 4.2%
U.S. Bank	5 4.2%
Fifth Thrid Bank	3 2.5%
Don't Know	25 21.2%

Page 14

3.1-2. Banks identified with slogan: MAKING IMPOSSIBLE POSSIBLE Summary

	MAKING IMPOSSIBLE POSSIBLE			
	Total	Yes	No	Don't Know
Total	194 100%	52 100.0%	118 100%	24 100.0%
LaSalle Bank	47 24.2%	35 67.3%	9.3%	1 4.2%
Chase Bank/Bank One	27 13.9%	8 15.4%	16 13.6%	3 12.5%
Citibank	26 13.4%	5 9.6%	20 16.9%	1 4.2%
Bank of America	20 10.3%	2 3 . 8%	17 14.4%	1 4.2%
Cole Taylor Bank	11 5.7%	-	9 7.6%	2 8.3%
Charter One Bank	10 5.2%	1 1.9%	7 5.9%	2 8.3%
U.S. Bank	6 3.1%	***	5 4.2%	1 4.2%
Harris Bank	5 2.6%	_	5 4.2%	-
Fifth Thrid Bank	3 1.5%	-	3 2.5%	gain.
Mid America Bank	1 0.5%	1 1.9%	-	-
Don't Know	38 19.6%	-	25 21.2%	13 54.2%